



Press Release

City of Edmonds

Mayor David O. Earling

For Immediate Release: June 17, 2014

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CITY OF EDMONDS EXPERIENCING TECHNOLOGY COMPLICATIONS

(Edmonds – WA) The City of Edmonds has been experiencing technical difficulties over the past week with their phone and email systems. Last week the city’s aging phone system went down and this week the overburdened computer servers suffered the same failure with City staff unable to send or receive emails. The Information Services department was able to get the phone system up and running but City employees continue to have problems with their email accounts.

Both of these systems were on the IT department’s radar and were slotted for upgrading, but with these two major failures these systems are now being fast-tracked. “We hope to have all systems up and running sometime in the next couple of days” said Mayor Dave Earling, adding, “if you have tried to contact someone at the City by phone or email and have not gotten a response, please keep trying and thank you for your patience during this time”.

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