



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Edmonds, WA

Technical Appendices  
FINAL  
2016



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# Appendix A: Complete Survey Responses

## Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Edmonds:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Edmonds as a place to live	62%	N=553	34%	N=299	4%	N=31	0%	N=2	100%	N=886
Your neighborhood as a place to live	44%	N=388	42%	N=370	12%	N=108	2%	N=18	100%	N=884
Edmonds as a place to raise children	53%	N=404	39%	N=298	7%	N=57	1%	N=7	100%	N=765
Edmonds as a place to work	30%	N=165	39%	N=219	21%	N=116	10%	N=58	100%	N=559
Edmonds as a place to visit	54%	N=462	37%	N=320	8%	N=67	1%	N=10	100%	N=858
Edmonds as a place to retire	55%	N=411	32%	N=236	10%	N=71	4%	N=29	100%	N=748
The overall quality of life in Edmonds	49%	N=432	46%	N=404	5%	N=45	0%	N=4	100%	N=884

Table 2: Question 2

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Edmonds	35%	N=305	56%	N=494	8%	N=67	1%	N=9	100%	N=876
Overall ease of getting to the places you usually have to visit	32%	N=280	53%	N=463	13%	N=117	2%	N=19	100%	N=879
Quality of overall natural environment in Edmonds	43%	N=380	47%	N=415	9%	N=77	1%	N=5	100%	N=877
Overall “built environment” of Edmonds (including overall design, buildings, parks and transportation systems)	17%	N=147	55%	N=482	24%	N=212	4%	N=32	100%	N=873
Health and wellness opportunities in Edmonds	31%	N=246	53%	N=420	15%	N=121	1%	N=9	100%	N=797
Overall opportunities for education and enrichment	27%	N=214	54%	N=423	17%	N=136	2%	N=12	100%	N=786
Overall economic health of Edmonds	20%	N=145	59%	N=438	18%	N=136	3%	N=21	100%	N=741
Sense of community	28%	N=240	48%	N=413	20%	N=170	5%	N=40	100%	N=863
Overall image or reputation of Edmonds	44%	N=383	49%	N=419	6%	N=52	1%	N=10	100%	N=863

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Edmonds to someone who asks	70%	N=607	25%	N=215	2%	N=21	3%	N=26	100%	N=869
Remain in Edmonds for the next five years	74%	N=639	17%	N=148	6%	N=49	3%	N=25	100%	N=861

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	69%	N=602	23%	N=202	5%	N=42	2%	N=21	0%	N=4	100%	N=870
In Edmonds’s downtown area during the day	83%	N=705	14%	N=121	1%	N=12	1%	N=11	0%	N=3	100%	N=852

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	14%	N=117	57%	N=492	24%	N=210	5%	N=45	100%	N=864
Ease of public parking	9%	N=75	39%	N=338	35%	N=301	18%	N=152	100%	N=866
Ease of travel by car in Edmonds	19%	N=159	59%	N=505	20%	N=169	3%	N=25	100%	N=858
Ease of travel by public transportation in Edmonds	9%	N=46	32%	N=173	38%	N=203	21%	N=111	100%	N=532
Ease of travel by bicycle in Edmonds	16%	N=85	35%	N=189	34%	N=186	15%	N=79	100%	N=538
Ease of walking in Edmonds	37%	N=321	46%	N=393	14%	N=120	3%	N=27	100%	N=862
Availability of paths and walking trails	22%	N=176	43%	N=341	25%	N=199	9%	N=74	100%	N=790
Air quality	46%	N=391	48%	N=414	5%	N=44	1%	N=6	100%	N=855
Cleanliness of Edmonds	48%	N=420	46%	N=399	6%	N=52	0%	N=3	100%	N=874
Overall appearance of Edmonds	47%	N=411	49%	N=426	3%	N=30	1%	N=6	100%	N=873
Public places where people want to spend time	37%	N=318	52%	N=442	9%	N=79	2%	N=15	100%	N=853
Variety of housing options	11%	N=87	39%	N=297	37%	N=279	13%	N=98	100%	N=761
Availability of affordable quality housing	5%	N=33	20%	N=144	42%	N=310	34%	N=246	100%	N=733
Fitness opportunities (including exercise classes and paths or trails, etc.)	24%	N=188	49%	N=393	24%	N=189	3%	N=27	100%	N=797
Recreational opportunities	25%	N=207	49%	N=397	24%	N=193	2%	N=16	100%	N=813
Availability of affordable quality food	25%	N=213	53%	N=456	18%	N=153	4%	N=35	100%	N=856
Availability of affordable quality health care	25%	N=183	55%	N=406	17%	N=123	4%	N=27	100%	N=739
Availability of preventive health services	25%	N=169	54%	N=372	18%	N=121	4%	N=26	100%	N=687
Availability of affordable quality mental health care	15%	N=58	48%	N=179	25%	N=93	12%	N=45	100%	N=376

Table 6: Question 6

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	12%	N=40	51%	N=170	26%	N=85	11%	N=36	100%	N=331
K-12 education	26%	N=154	60%	N=348	11%	N=67	2%	N=13	100%	N=582
Adult educational opportunities	20%	N=124	58%	N=360	19%	N=118	3%	N=16	100%	N=618
Opportunities to attend cultural/arts/music activities	39%	N=315	48%	N=387	12%	N=99	1%	N=9	100%	N=809
Opportunities to participate in religious or spiritual events and activities	38%	N=232	49%	N=302	11%	N=69	1%	N=8	100%	N=611
Employment opportunities	6%	N=30	28%	N=131	43%	N=199	22%	N=101	100%	N=461
Shopping opportunities	18%	N=150	50%	N=425	27%	N=228	5%	N=42	100%	N=845
Cost of living in Edmonds	4%	N=31	33%	N=274	47%	N=397	17%	N=141	100%	N=842
Overall quality of business and service establishments in Edmonds	21%	N=175	58%	N=496	19%	N=160	2%	N=20	100%	N=853
Vibrant downtown area	35%	N=297	46%	N=385	16%	N=132	3%	N=27	100%	N=842
Overall quality of new development in Edmonds	13%	N=94	47%	N=339	30%	N=215	10%	N=68	100%	N=715
Opportunities to participate in social events and activities	23%	N=180	55%	N=434	21%	N=163	2%	N=15	100%	N=792
Opportunities to volunteer	26%	N=161	56%	N=349	14%	N=89	4%	N=23	100%	N=623
Opportunities to participate in community matters	21%	N=141	52%	N=343	20%	N=134	6%	N=42	100%	N=660
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=121	44%	N=307	30%	N=209	8%	N=55	100%	N=692
Neighborliness of residents in Edmonds	21%	N=173	47%	N=392	28%	N=233	5%	N=45	100%	N=843

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	14%	N=121	86%	N=746	100%	N=867
Made efforts to make your home more energy efficient	27%	N=234	73%	N=629	100%	N=863
Observed a code violation or other hazard in Edmonds	63%	N=539	37%	N=317	100%	N=856
Household member was a victim of a crime in Edmonds	87%	N=754	13%	N=109	100%	N=863
Reported a crime to the police in Edmonds	76%	N=660	24%	N=205	100%	N=866
Stocked supplies in preparation for an emergency	53%	N=455	47%	N=411	100%	N=865
Campaigned or advocated for an issue, cause or candidate	75%	N=651	25%	N=214	100%	N=865
Contacted the City of Edmonds (in-person, phone, email or web) for help or information	59%	N=508	41%	N=352	100%	N=860
Contacted Edmonds elected officials (in-person, phone, email or web) to express your opinion	82%	N=710	18%	N=155	100%	N=865

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Edmonds?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Edmonds recreation centers or their services	12%	N=100	17%	N=149	32%	N=270	39%	N=332	100%	N=851
Visited a neighborhood park or City park	25%	N=214	32%	N=278	31%	N=264	12%	N=101	100%	N=856
Used Edmonds public libraries or their services	11%	N=91	24%	N=210	33%	N=287	32%	N=273	100%	N=861
Participated in religious or spiritual activities in Edmonds	12%	N=105	13%	N=113	11%	N=91	64%	N=545	100%	N=853
Attended a City-sponsored event	2%	N=15	9%	N=78	56%	N=478	33%	N=280	100%	N=851
Used bus, rail, subway or other public transportation instead of driving	12%	N=99	6%	N=50	17%	N=145	66%	N=562	100%	N=856
Carpooled with other adults or children instead of driving alone	15%	N=128	15%	N=131	20%	N=175	49%	N=423	100%	N=858
Walked or biked instead of driving	27%	N=231	22%	N=191	20%	N=171	31%	N=264	100%	N=857
Volunteered your time to some group/activity in Edmonds	9%	N=73	10%	N=88	17%	N=145	64%	N=549	100%	N=856
Participated in a club	6%	N=54	8%	N=64	11%	N=95	75%	N=639	100%	N=853
Talked to or visited with your immediate neighbors	48%	N=414	32%	N=278	15%	N=126	5%	N=41	100%	N=860
Done a favor for a neighbor	19%	N=160	28%	N=239	38%	N=329	15%	N=133	100%	N=861

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=7	3%	N=25	17%	N=138	80%	N=658	100%	N=827
Watched (online or on television) a local public meeting	1%	N=5	4%	N=35	19%	N=156	77%	N=642	100%	N=839

Table 10: Question 10

Please rate the quality of each of the following services in Edmonds:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	38%	N=268	51%	N=365	8%	N=59	3%	N=20	100%	N=711
Fire services	48%	N=295	48%	N=291	4%	N=24	0%	N=1	100%	N=611
Ambulance or emergency medical services	54%	N=305	41%	N=232	5%	N=31	0%	N=1	100%	N=569
Crime prevention	19%	N=114	52%	N=306	21%	N=124	7%	N=43	100%	N=586
Fire prevention and education	25%	N=112	56%	N=248	17%	N=73	3%	N=11	100%	N=445
Traffic enforcement	19%	N=125	51%	N=341	21%	N=139	9%	N=59	100%	N=664

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Please rate the quality of each of the following services in Edmonds:	Excellent		Good		Fair		Poor		Total	
Street repair	13%	N=101	37%	N=291	32%	N=254	17%	N=135	100%	N=781
Street cleaning	22%	N=169	51%	N=398	21%	N=162	7%	N=53	100%	N=782
Street lighting	19%	N=151	56%	N=454	21%	N=175	4%	N=35	100%	N=815
Snow removal	15%	N=70	44%	N=201	27%	N=125	13%	N=61	100%	N=457
Sidewalk maintenance	12%	N=90	39%	N=298	32%	N=248	17%	N=129	100%	N=765
Traffic signal timing	12%	N=97	47%	N=366	30%	N=238	11%	N=85	100%	N=786
Bus or transit services	14%	N=64	41%	N=189	32%	N=147	14%	N=66	100%	N=467
Garbage collection	34%	N=276	51%	N=414	11%	N=91	4%	N=33	100%	N=814
Recycling	34%	N=276	47%	N=380	15%	N=124	5%	N=38	100%	N=818
Yard waste pick-up	34%	N=219	46%	N=302	15%	N=100	5%	N=31	100%	N=653
Storm drainage	20%	N=141	54%	N=381	20%	N=140	6%	N=45	100%	N=708
Drinking water	45%	N=360	45%	N=363	9%	N=75	1%	N=9	100%	N=807
Sewer services	29%	N=207	60%	N=431	11%	N=78	1%	N=4	100%	N=720
Power (electric and/or gas) utility	26%	N=212	55%	N=444	14%	N=112	5%	N=40	100%	N=808
Utility billing	17%	N=135	54%	N=426	21%	N=171	8%	N=63	100%	N=795
City parks	46%	N=364	45%	N=352	7%	N=56	2%	N=13	100%	N=786
Recreation programs or classes	31%	N=174	57%	N=323	11%	N=61	2%	N=12	100%	N=570
Recreation centers or facilities	24%	N=149	59%	N=360	14%	N=86	3%	N=18	100%	N=613
Land use, planning and zoning	8%	N=42	41%	N=226	34%	N=188	17%	N=91	100%	N=548
Code enforcement (weeds, abandoned buildings, etc.)	8%	N=42	41%	N=210	31%	N=160	19%	N=98	100%	N=510
Animal control	17%	N=92	56%	N=309	20%	N=112	7%	N=37	100%	N=550
Economic development	10%	N=54	48%	N=257	32%	N=173	10%	N=56	100%	N=540
Health services	25%	N=151	59%	N=363	14%	N=84	2%	N=14	100%	N=612
Public library services	47%	N=325	43%	N=299	9%	N=65	1%	N=4	100%	N=693
Public information services	20%	N=106	54%	N=295	22%	N=119	4%	N=24	100%	N=544
Cable television	13%	N=84	37%	N=233	30%	N=186	20%	N=123	100%	N=626
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	12%	N=52	47%	N=199	31%	N=130	9%	N=39	100%	N=420
Preservation of natural areas such as open space, farmlands and greenbelts	16%	N=108	50%	N=340	26%	N=175	8%	N=57	100%	N=680
Edmonds open space	15%	N=110	53%	N=375	25%	N=178	7%	N=50	100%	N=714
City-sponsored special events	26%	N=179	58%	N=399	14%	N=94	2%	N=16	100%	N=689
Overall customer service by Edmonds employees (police, receptionists, planners, etc.)	26%	N=180	57%	N=388	14%	N=93	3%	N=21	100%	N=682

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Edmonds	20%	N=160	63%	N=490	14%	N=107	3%	N=25	100%	N=782
The Federal Government	4%	N=28	33%	N=241	46%	N=330	17%	N=122	100%	N=721

Table 12: Question 12

Please rate the following categories of Edmonds government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Edmonds	8%	N=60	56%	N=402	26%	N=189	9%	N=67	100%	N=718
The overall direction that Edmonds is taking	12%	N=84	57%	N=412	23%	N=170	8%	N=59	100%	N=724

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Please rate the following categories of Edmonds government performance:	Excellent		Good		Fair		Poor		Total	
The job Edmonds government does at welcoming citizen involvement	12%	N=74	49%	N=301	26%	N=158	13%	N=77	100%	N=610
Overall confidence in Edmonds government	9%	N=66	50%	N=367	29%	N=210	12%	N=88	100%	N=732
Generally acting in the best interest of the community	11%	N=77	53%	N=385	27%	N=197	9%	N=68	100%	N=728
Being honest	11%	N=70	57%	N=346	23%	N=143	9%	N=53	100%	N=612
Treating all residents fairly	12%	N=73	51%	N=317	25%	N=155	12%	N=71	100%	N=616

Table 13: Question 13

Please rate how important, if at all, you think it is for the Edmonds community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Edmonds	58%	N=489	31%	N=263	9%	N=77	1%	N=11	100%	N=841
Overall ease of getting to the places you usually have to visit	27%	N=229	51%	N=430	19%	N=164	2%	N=20	100%	N=842
Quality of overall natural environment in Edmonds	38%	N=315	45%	N=377	16%	N=132	2%	N=13	100%	N=837
Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems)	38%	N=315	42%	N=347	19%	N=161	2%	N=13	100%	N=836
Health and wellness opportunities in Edmonds	24%	N=197	42%	N=349	31%	N=258	4%	N=34	100%	N=839
Overall opportunities for education and enrichment	27%	N=222	42%	N=347	28%	N=234	4%	N=32	100%	N=835
Overall economic health of Edmonds	43%	N=357	45%	N=376	12%	N=96	1%	N=6	100%	N=835
Sense of community	39%	N=323	46%	N=382	14%	N=119	1%	N=12	100%	N=837

Table 14: Question 14

How likely or unlikely would you be to support increased local public funding for the following transportation-related services in Edmonds:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Repair and/or maintenance of City streets	40%	N=329	48%	N=400	7%	N=57	5%	N=42	100%	N=828
Construction of new sidewalks	39%	N=319	45%	N=370	10%	N=84	6%	N=46	100%	N=819
Repair/replacement of existing sidewalks	40%	N=331	46%	N=381	9%	N=71	5%	N=41	100%	N=824
Expansion of bicycle facilities	23%	N=178	36%	N=282	20%	N=156	22%	N=172	100%	N=788

Table 15: Question 15

How likely or unlikely would you be to support increased local public funding for the following parks and recreation-related services in Edmonds:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Upgrading maintenance levels of existing parks	31%	N=249	54%	N=431	11%	N=87	4%	N=33	100%	N=800
Upgrading Frances Anderson Center	31%	N=229	48%	N=345	13%	N=96	8%	N=56	100%	N=726
Capital projects such as Civic Field, Marina Beach Park, etc.	35%	N=276	48%	N=376	11%	N=84	6%	N=50	100%	N=786
Acquisition of parkland, beachfront	42%	N=324	35%	N=277	14%	N=109	9%	N=70	100%	N=780

Table 16: Question 16

Please indicate whether or not you currently experience discrimination in Edmonds based on your:	No		Yes		Total	
Age	95%	N=792	5%	N=43	100%	N=835
Gender	97%	N=806	3%	N=28	100%	N=834
Race	96%	N=801	4%	N=34	100%	N=835
National origin	97%	N=803	3%	N=29	100%	N=831
Religion	97%	N=805	3%	N=23	100%	N=828
Disability	97%	N=802	3%	N=27	100%	N=829

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Please indicate whether or not you currently experience discrimination in Edmonds based on your:	No		Yes		Total	
Sexual orientation or gender identity	98%	N=813	2%	N=13	100%	N=826

Table 17: Question 17

How likely or unlikely would you be to support increased funding to enhance the following Edmonds Police-related services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Increased patrol presence for crime deterrence, detection and apprehension	46%	N=369	43%	N=345	7%	N=58	4%	N=34	100%	N=807
Traffic enforcement	20%	N=157	45%	N=360	25%	N=201	10%	N=83	100%	N=801
Crime prevention services	39%	N=311	50%	N=399	7%	N=59	4%	N=29	100%	N=798
24-hour coverage at Police Department front counter	25%	N=184	49%	N=363	19%	N=137	7%	N=52	100%	N=737
Youth Services programs (High School Resource Officer, DARE, GREAT, etc.)	32%	N=245	48%	N=372	13%	N=98	7%	N=51	100%	N=766
Crime analysis	25%	N=183	57%	N=418	13%	N=98	6%	N=41	100%	N=739
Domestic Violence Services	47%	N=361	42%	N=320	7%	N=56	4%	N=31	100%	N=768

Table 18: Question 18

Rate how much the following are regular sources of information for you about City functions, activities, programs and events through the following channels:	Major source		Minor source		Not a source		Total	
Printed media (newspaper, magazine, etc.)	43%	N=357	33%	N=275	24%	N=200	100%	N=832
City website or Facebook page	26%	N=220	36%	N=299	38%	N=314	100%	N=832
Online media	46%	N=379	32%	N=263	22%	N=180	100%	N=822
Posters, banners or other signage	32%	N=269	52%	N=435	15%	N=127	100%	N=831
Word of mouth	36%	N=301	49%	N=408	15%	N=126	100%	N=835

Table 19: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=10	0%	N=4	4%	N=30	15%	N=123	80%	N=666	100%	N=833
Purchase goods or services from a business located in Edmonds	0%	N=2	2%	N=13	27%	N=229	53%	N=440	18%	N=150	100%	N=835
Eat at least 5 portions of fruits and vegetables a day	2%	N=19	11%	N=91	28%	N=236	37%	N=307	21%	N=178	100%	N=831
Participate in moderate or vigorous physical activity	2%	N=14	8%	N=70	28%	N=233	38%	N=318	24%	N=199	100%	N=834
Read or watch local news (via television, paper, computer, etc.)	2%	N=20	11%	N=91	21%	N=178	31%	N=257	34%	N=288	100%	N=834
Vote in local elections	5%	N=39	5%	N=39	7%	N=61	18%	N=151	65%	N=546	100%	N=836

Table 20: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=206
Very good	47%	N=391
Good	24%	N=200
Fair	4%	N=32
Poor	1%	N=8
Total	100%	N=836

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Table 21: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=58
Somewhat positive	27%	N=222
Neutral	53%	N=441
Somewhat negative	12%	N=100
Very negative	2%	N=14
Total	100%	N=836

Table 22: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=481
Working part time for pay	12%	N=102
Unemployed, looking for paid work	1%	N=10
Unemployed, not looking for paid work	2%	N=19
Fully retired	27%	N=224
Total	100%	N=835

Table 23: Question D5

Do you work inside the boundaries of Edmonds?	Percent	Number
Yes, outside the home	20%	N=164
Yes, from home	9%	N=76
No	71%	N=578
Total	100%	N=819

Table 24: Question D6

How many years have you lived in Edmonds?	Percent	Number
Less than 2 years	15%	N=128
2 to 5 years	17%	N=142
6 to 10 years	14%	N=118
11 to 20 years	20%	N=168
More than 20 years	34%	N=285
Total	100%	N=841

Table 25: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	65%	N=550
Building with two or more homes (duplex, townhome, apartment or condominium)	34%	N=284
Mobile home	0%	N=1
Other	1%	N=6
Total	100%	N=840

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Table 26: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	28%	N=234
Owned	72%	N=600
Total	100%	N=833

Table 27: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=17
\$300 to \$599 per month	6%	N=50
\$600 to \$999 per month	11%	N=93
\$1,000 to \$1,499 per month	25%	N=204
\$1,500 to \$2,499 per month	35%	N=287
\$2,500 or more per month	20%	N=159
Total	100%	N=809

Table 28: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=575
Yes	31%	N=259
Total	100%	N=834

Table 29: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=563
Yes	32%	N=270
Total	100%	N=832

Table 30: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=34
\$25,000 to \$49,999	17%	N=135
\$50,000 to \$99,999	30%	N=236
\$100,000 to \$149,999	25%	N=196
\$150,000 or more	24%	N=186
Total	100%	N=786

Table 31: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=792
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=32
Total	100%	N=824

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Table 32: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	8%	N=68
Black or African American	2%	N=16
White	89%	N=729
Other	5%	N=39

Total may exceed 100% as respondents could select more than one option.

Table 33: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=14
25 to 34 years	16%	N=136
35 to 44 years	16%	N=129
45 to 54 years	20%	N=166
55 to 64 years	18%	N=148
65 to 74 years	18%	N=145
75 years or older	11%	N=90
Total	100%	N=827

Table 34: Question D16

What is your sex?	Percent	Number
Female	53%	N=442
Male	47%	N=385
Total	100%	N=827

Table 35: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	64%	N=535
Land line	20%	N=163
Both	16%	N=135
Total	100%	N=833

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 36: Question 1

Please rate each of the following aspects of quality of life in Edmonds:	Excellent		Good		Fair		Poor		Don't know		Total	
Edmonds as a place to live	62%	N=553	34%	N=299	4%	N=31	0%	N=2	0%	N=2	100%	N=888
Your neighborhood as a place to live	44%	N=388	42%	N=370	12%	N=108	2%	N=18	0%	N=3	100%	N=887
Edmonds as a place to raise children	46%	N=404	34%	N=298	6%	N=57	1%	N=7	13%	N=115	100%	N=881
Edmonds as a place to work	19%	N=165	25%	N=219	13%	N=116	7%	N=58	36%	N=318	100%	N=877
Edmonds as a place to visit	53%	N=462	36%	N=320	8%	N=67	1%	N=10	2%	N=20	100%	N=878
Edmonds as a place to retire	47%	N=411	27%	N=236	8%	N=71	3%	N=29	15%	N=132	100%	N=880
The overall quality of life in Edmonds	49%	N=432	46%	N=404	5%	N=45	0%	N=4	0%	N=1	100%	N=885

Table 37: Question 2

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Edmonds	35%	N=305	56%	N=494	8%	N=67	1%	N=9	0%	N=1	100%	N=877
Overall ease of getting to the places you usually have to visit	32%	N=280	53%	N=463	13%	N=117	2%	N=19	0%	N=0	100%	N=879
Quality of overall natural environment in Edmonds	43%	N=380	47%	N=415	9%	N=77	1%	N=5	0%	N=0	100%	N=877
Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems)	17%	N=147	55%	N=482	24%	N=212	4%	N=32	1%	N=5	100%	N=877
Health and wellness opportunities in Edmonds	28%	N=246	48%	N=420	14%	N=121	1%	N=9	9%	N=80	100%	N=877
Overall opportunities for education and enrichment	25%	N=214	48%	N=423	16%	N=136	1%	N=12	10%	N=88	100%	N=874
Overall economic health of Edmonds	17%	N=145	50%	N=438	16%	N=136	2%	N=21	15%	N=128	100%	N=868
Sense of community	27%	N=240	47%	N=413	19%	N=170	5%	N=40	2%	N=16	100%	N=879
Overall image or reputation of Edmonds	44%	N=383	48%	N=419	6%	N=52	1%	N=10	2%	N=14	100%	N=877

Table 38: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Edmonds to someone who asks	69%	N=607	25%	N=215	2%	N=21	3%	N=26	1%	N=7	100%	N=877
Remain in Edmonds for the next five years	73%	N=639	17%	N=148	6%	N=49	3%	N=25	1%	N=12	100%	N=873

Table 39: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	69%	N=602	23%	N=202	5%	N=42	2%	N=21	0%	N=4	0%	N=3	100%	N=873
In Edmonds's downtown area during the day	81%	N=705	14%	N=121	1%	N=12	1%	N=11	0%	N=3	2%	N=19	100%	N=871

Table 40: Question 5

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	14%	N=117	57%	N=492	24%	N=210	5%	N=45	0%	N=1	100%	N=865
Ease of public parking	9%	N=75	39%	N=338	34%	N=301	17%	N=152	1%	N=9	100%	N=875

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Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Ease of travel by car in Edmonds	18%	N=159	58%	N=505	19%	N=169	3%	N=25	1%	N=12	100%	N=870
Ease of travel by public transportation in Edmonds	5%	N=46	20%	N=173	23%	N=203	13%	N=111	38%	N=333	100%	N=866
Ease of travel by bicycle in Edmonds	10%	N=85	22%	N=189	21%	N=186	9%	N=79	38%	N=328	100%	N=866
Ease of walking in Edmonds	37%	N=321	45%	N=393	14%	N=120	3%	N=27	1%	N=10	100%	N=872
Availability of paths and walking trails	20%	N=176	39%	N=341	23%	N=199	8%	N=74	10%	N=84	100%	N=874
Air quality	45%	N=391	48%	N=414	5%	N=44	1%	N=6	2%	N=14	100%	N=869
Cleanliness of Edmonds	48%	N=420	46%	N=399	6%	N=52	0%	N=3	0%	N=0	100%	N=874
Overall appearance of Edmonds	47%	N=411	49%	N=426	3%	N=30	1%	N=6	0%	N=0	100%	N=873
Public places where people want to spend time	36%	N=318	51%	N=442	9%	N=79	2%	N=15	2%	N=18	100%	N=871
Variety of housing options	10%	N=87	34%	N=297	32%	N=279	11%	N=98	12%	N=107	100%	N=867
Availability of affordable quality housing	4%	N=33	17%	N=144	36%	N=310	28%	N=246	15%	N=134	100%	N=868
Fitness opportunities (including exercise classes and paths or trails, etc.)	22%	N=188	45%	N=393	22%	N=189	3%	N=27	8%	N=73	100%	N=870
Recreational opportunities	24%	N=207	46%	N=397	22%	N=193	2%	N=16	6%	N=52	100%	N=866
Availability of affordable quality food	24%	N=213	52%	N=456	18%	N=153	4%	N=35	2%	N=16	100%	N=872
Availability of affordable quality health care	21%	N=183	47%	N=406	14%	N=123	3%	N=27	15%	N=132	100%	N=871
Availability of preventive health services	19%	N=169	43%	N=372	14%	N=121	3%	N=26	22%	N=188	100%	N=875
Availability of affordable quality mental health care	7%	N=58	21%	N=179	11%	N=93	5%	N=45	57%	N=494	100%	N=869

Table 41: Question 6

Please rate each of the following characteristics as they relate to Edmonds as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	5%	N=40	20%	N=170	10%	N=85	4%	N=36	61%	N=528	100%	N=859
K-12 education	18%	N=154	40%	N=348	8%	N=67	2%	N=13	32%	N=278	100%	N=860
Adult educational opportunities	14%	N=124	42%	N=360	14%	N=118	2%	N=16	28%	N=240	100%	N=857
Opportunities to attend cultural/arts/music activities	36%	N=315	45%	N=387	11%	N=99	1%	N=9	6%	N=54	100%	N=864
Opportunities to participate in religious or spiritual events and activities	27%	N=232	35%	N=302	8%	N=69	1%	N=8	29%	N=250	100%	N=862
Employment opportunities	3%	N=30	15%	N=131	23%	N=199	12%	N=101	46%	N=388	100%	N=849
Shopping opportunities	17%	N=150	49%	N=425	26%	N=228	5%	N=42	2%	N=17	100%	N=862
Cost of living in Edmonds	4%	N=31	32%	N=274	46%	N=397	16%	N=141	2%	N=18	100%	N=860
Overall quality of business and service establishments in Edmonds	20%	N=175	58%	N=496	19%	N=160	2%	N=20	1%	N=11	100%	N=863
Vibrant downtown area	35%	N=297	45%	N=385	15%	N=132	3%	N=27	2%	N=17	100%	N=859
Overall quality of new development in Edmonds	11%	N=94	39%	N=339	25%	N=215	8%	N=68	17%	N=148	100%	N=863
Opportunities to participate in social events and activities	21%	N=180	50%	N=434	19%	N=163	2%	N=15	8%	N=72	100%	N=864
Opportunities to volunteer	19%	N=161	40%	N=349	10%	N=89	3%	N=23	28%	N=242	100%	N=865
Opportunities to participate in community matters	16%	N=141	40%	N=343	16%	N=134	5%	N=42	23%	N=195	100%	N=855
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=121	36%	N=307	24%	N=209	6%	N=55	19%	N=164	100%	N=857
Neighborliness of residents in Edmonds	20%	N=173	45%	N=392	27%	N=233	5%	N=45	3%	N=23	100%	N=866

Table 42: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	14%	N=121	86%	N=746	100%	N=867
Made efforts to make your home more energy efficient	27%	N=234	73%	N=629	100%	N=863

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Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Observed a code violation or other hazard in Edmonds	63%	N=539	37%	N=317	100%	N=856
Household member was a victim of a crime in Edmonds	87%	N=754	13%	N=109	100%	N=863
Reported a crime to the police in Edmonds	76%	N=660	24%	N=205	100%	N=866
Stocked supplies in preparation for an emergency	53%	N=455	47%	N=411	100%	N=865
Campaigned or advocated for an issue, cause or candidate	75%	N=651	25%	N=214	100%	N=865
Contacted the City of Edmonds (in-person, phone, email or web) for help or information	59%	N=508	41%	N=352	100%	N=860
Contacted Edmonds elected officials (in-person, phone, email or web) to express your opinion	82%	N=710	18%	N=155	100%	N=865

Table 43: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Edmonds?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Edmonds recreation centers or their services	12%	N=100	17%	N=149	32%	N=270	39%	N=332	100%	N=851
Visited a neighborhood park or City park	25%	N=214	32%	N=278	31%	N=264	12%	N=101	100%	N=856
Used Edmonds public libraries or their services	11%	N=91	24%	N=210	33%	N=287	32%	N=273	100%	N=861
Participated in religious or spiritual activities in Edmonds	12%	N=105	13%	N=113	11%	N=91	64%	N=545	100%	N=853
Attended a City-sponsored event	2%	N=15	9%	N=78	56%	N=478	33%	N=280	100%	N=851
Used bus, rail, subway or other public transportation instead of driving	12%	N=99	6%	N=50	17%	N=145	66%	N=562	100%	N=856
Carpooled with other adults or children instead of driving alone	15%	N=128	15%	N=131	20%	N=175	49%	N=423	100%	N=858
Walked or biked instead of driving	27%	N=231	22%	N=191	20%	N=171	31%	N=264	100%	N=857
Volunteered your time to some group/activity in Edmonds	9%	N=73	10%	N=88	17%	N=145	64%	N=549	100%	N=856
Participated in a club	6%	N=54	8%	N=64	11%	N=95	75%	N=639	100%	N=853
Talked to or visited with your immediate neighbors	48%	N=414	32%	N=278	15%	N=126	5%	N=41	100%	N=860
Done a favor for a neighbor	19%	N=160	28%	N=239	38%	N=329	15%	N=133	100%	N=861

Table 44: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=7	3%	N=25	17%	N=138	80%	N=658	100%	N=827
Watched (online or on television) a local public meeting	1%	N=5	4%	N=35	19%	N=156	77%	N=642	100%	N=839

Table 45: Question 10

Please rate the quality of each of the following services in Edmonds:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	32%	N=268	44%	N=365	7%	N=59	2%	N=20	15%	N=127	100%	N=838
Fire services	35%	N=295	35%	N=291	3%	N=24	0%	N=1	27%	N=224	100%	N=836
Ambulance or emergency medical services	37%	N=305	28%	N=232	4%	N=31	0%	N=1	32%	N=266	100%	N=836
Crime prevention	14%	N=114	37%	N=306	15%	N=124	5%	N=43	30%	N=246	100%	N=831
Fire prevention and education	14%	N=112	30%	N=248	9%	N=73	1%	N=11	46%	N=386	100%	N=831
Traffic enforcement	15%	N=125	41%	N=341	17%	N=139	7%	N=59	20%	N=167	100%	N=831
Street repair	12%	N=101	35%	N=291	30%	N=254	16%	N=135	7%	N=58	100%	N=839
Street cleaning	20%	N=169	48%	N=398	19%	N=162	6%	N=53	6%	N=50	100%	N=832
Street lighting	18%	N=151	54%	N=454	21%	N=175	4%	N=35	3%	N=23	100%	N=838

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Please rate the quality of each of the following services in Edmonds:	Excellent		Good		Fair		Poor		Don't know		Total	
Snow removal	9%	N=70	24%	N=201	15%	N=125	7%	N=61	45%	N=370	100%	N=827
Sidewalk maintenance	11%	N=90	36%	N=298	30%	N=248	15%	N=129	8%	N=70	100%	N=835
Traffic signal timing	12%	N=97	44%	N=366	28%	N=238	10%	N=85	6%	N=50	100%	N=836
Bus or transit services	8%	N=64	23%	N=189	18%	N=147	8%	N=66	44%	N=365	100%	N=832
Garbage collection	33%	N=276	50%	N=414	11%	N=91	4%	N=33	3%	N=21	100%	N=835
Recycling	33%	N=276	45%	N=380	15%	N=124	4%	N=38	2%	N=21	100%	N=838
Yard waste pick-up	26%	N=219	36%	N=302	12%	N=100	4%	N=31	22%	N=182	100%	N=835
Storm drainage	17%	N=141	46%	N=381	17%	N=140	5%	N=45	15%	N=127	100%	N=835
Drinking water	43%	N=360	43%	N=363	9%	N=75	1%	N=9	4%	N=31	100%	N=838
Sewer services	25%	N=207	51%	N=431	9%	N=78	1%	N=4	14%	N=116	100%	N=837
Power (electric and/or gas) utility	25%	N=212	53%	N=444	13%	N=112	5%	N=40	3%	N=27	100%	N=835
Utility billing	16%	N=135	51%	N=426	21%	N=171	8%	N=63	5%	N=37	100%	N=832
City parks	44%	N=364	42%	N=352	7%	N=56	2%	N=13	6%	N=50	100%	N=835
Recreation programs or classes	21%	N=174	39%	N=323	7%	N=61	1%	N=12	32%	N=266	100%	N=836
Recreation centers or facilities	18%	N=149	43%	N=360	10%	N=86	2%	N=18	26%	N=218	100%	N=831
Land use, planning and zoning	5%	N=42	27%	N=226	23%	N=188	11%	N=91	34%	N=279	100%	N=827
Code enforcement (weeds, abandoned buildings, etc.)	5%	N=42	25%	N=210	19%	N=160	12%	N=98	38%	N=315	100%	N=826
Animal control	11%	N=92	37%	N=309	13%	N=112	4%	N=37	34%	N=282	100%	N=832
Economic development	7%	N=54	31%	N=257	21%	N=173	7%	N=56	34%	N=284	100%	N=823
Health services	18%	N=151	44%	N=363	10%	N=84	2%	N=14	27%	N=222	100%	N=833
Public library services	39%	N=325	36%	N=299	8%	N=65	0%	N=4	17%	N=142	100%	N=834
Public information services	13%	N=106	36%	N=295	14%	N=119	3%	N=24	34%	N=282	100%	N=826
Cable television	10%	N=84	28%	N=233	22%	N=186	15%	N=123	24%	N=202	100%	N=828
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	6%	N=52	24%	N=199	16%	N=130	5%	N=39	48%	N=394	100%	N=814
Preservation of natural areas such as open space, farmlands and greenbelts	13%	N=108	41%	N=340	21%	N=175	7%	N=57	17%	N=143	100%	N=823
Edmonds open space	13%	N=110	45%	N=375	22%	N=178	6%	N=50	14%	N=112	100%	N=825
City-sponsored special events	22%	N=179	49%	N=399	12%	N=94	2%	N=16	16%	N=127	100%	N=816
Overall customer service by Edmonds employees (police, receptionists, planners, etc.)	22%	N=180	47%	N=388	11%	N=93	3%	N=21	16%	N=134	100%	N=816

Table 46: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Edmonds	19%	N=160	59%	N=490	13%	N=107	3%	N=25	7%	N=55	100%	N=837
The Federal Government	3%	N=28	29%	N=241	40%	N=330	15%	N=122	13%	N=112	100%	N=833

Table 47: Question 12

Please rate the following categories of Edmonds government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Edmonds	7%	N=60	49%	N=402	23%	N=189	8%	N=67	12%	N=102	100%	N=820
The overall direction that Edmonds is taking	10%	N=84	50%	N=412	21%	N=170	7%	N=59	12%	N=96	100%	N=820
The job Edmonds government does at welcoming citizen involvement	9%	N=74	37%	N=301	19%	N=158	9%	N=77	25%	N=207	100%	N=817
Overall confidence in Edmonds government	8%	N=66	45%	N=367	26%	N=210	11%	N=88	11%	N=88	100%	N=820

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Please rate the following categories of Edmonds government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Generally acting in the best interest of the community	9%	N=77	47%	N=385	24%	N=197	8%	N=68	11%	N=92	100%	N=820
Being honest	9%	N=70	42%	N=346	17%	N=143	6%	N=53	25%	N=206	100%	N=818
Treating all residents fairly	9%	N=73	39%	N=317	19%	N=155	9%	N=71	25%	N=204	100%	N=820

Table 48: Question 13

Please rate how important, if at all, you think it is for the Edmonds community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Edmonds	58%	N=489	31%	N=263	9%	N=77	1%	N=11	100%	N=841
Overall ease of getting to the places you usually have to visit	27%	N=229	51%	N=430	19%	N=164	2%	N=20	100%	N=842
Quality of overall natural environment in Edmonds	38%	N=315	45%	N=377	16%	N=132	2%	N=13	100%	N=837
Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems)	38%	N=315	42%	N=347	19%	N=161	2%	N=13	100%	N=836
Health and wellness opportunities in Edmonds	24%	N=197	42%	N=349	31%	N=258	4%	N=34	100%	N=839
Overall opportunities for education and enrichment	27%	N=222	42%	N=347	28%	N=234	4%	N=32	100%	N=835
Overall economic health of Edmonds	43%	N=357	45%	N=376	12%	N=96	1%	N=6	100%	N=835
Sense of community	39%	N=323	46%	N=382	14%	N=119	1%	N=12	100%	N=837

Table 49: Question 14

How likely or unlikely would you be to support increased local public funding for the following transportation-related services in Edmonds:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Repair and/or maintenance of City streets	39%	N=329	48%	N=400	7%	N=57	5%	N=42	1%	N=11	100%	N=839
Construction of new sidewalks	38%	N=319	44%	N=370	10%	N=84	5%	N=46	2%	N=19	100%	N=838
Repair/replacement of existing sidewalks	39%	N=331	45%	N=381	8%	N=71	5%	N=41	2%	N=16	100%	N=840
Expansion of bicycle facilities	21%	N=178	34%	N=282	19%	N=156	21%	N=172	6%	N=50	100%	N=838

Table 50: Question 15

How likely or unlikely would you be to support increased local public funding for the following parks and recreation-related services in Edmonds:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Upgrading maintenance levels of existing parks	30%	N=249	51%	N=431	10%	N=87	4%	N=33	5%	N=39	100%	N=840
Upgrading Frances Anderson Center	27%	N=229	41%	N=345	12%	N=96	7%	N=56	13%	N=109	100%	N=835
Capital projects such as Civic Field, Marina Beach Park, etc.	33%	N=276	45%	N=376	10%	N=84	6%	N=50	6%	N=52	100%	N=838
Acquisition of parkland, beachfront	39%	N=324	33%	N=277	13%	N=109	8%	N=70	6%	N=53	100%	N=833

Table 51: Question 16

Please indicate whether or not you currently experience discrimination in Edmonds based on your:	No		Yes		Total	
	%	N	%	N	%	N
Age	95%	N=792	5%	N=43	100%	N=835
Gender	97%	N=806	3%	N=28	100%	N=834
Race	96%	N=801	4%	N=34	100%	N=835
National origin	97%	N=803	3%	N=29	100%	N=831
Religion	97%	N=805	3%	N=23	100%	N=828
Disability	97%	N=802	3%	N=27	100%	N=829
Sexual orientation or gender identity	98%	N=813	2%	N=13	100%	N=826

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Table 52: Question 17

How likely or unlikely would you be to support increased funding to enhance the following Edmonds Police-related services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
Increased patrol presence for crime deterrence, detection and apprehension	44%	N=369	42%	N=345	7%	N=58	4%	N=34	3%	N=25	100%	N=831
Traffic enforcement	19%	N=157	43%	N=360	24%	N=201	10%	N=83	4%	N=32	100%	N=833
Crime prevention services	37%	N=311	48%	N=399	7%	N=59	3%	N=29	4%	N=33	100%	N=832
24-hour coverage at Police Department front counter	22%	N=184	44%	N=363	17%	N=137	6%	N=52	11%	N=92	100%	N=829
Youth Services programs (High School Resource Officer, DARE, GREAT, etc.)	30%	N=245	45%	N=372	12%	N=98	6%	N=51	7%	N=60	100%	N=826
Crime analysis	22%	N=183	50%	N=418	12%	N=98	5%	N=41	11%	N=90	100%	N=829
Domestic Violence Services	43%	N=361	39%	N=320	7%	N=56	4%	N=31	8%	N=63	100%	N=831

Table 53: Question 18

Rate how much the following are regular sources of information for you about City functions, activities, programs and events through the following channels:	Major source		Minor source		Not a source		Total	
Printed media (newspaper, magazine, etc.)	43%	N=357	33%	N=275	24%	N=200	100%	N=832
City website or Facebook page	26%	N=220	36%	N=299	38%	N=314	100%	N=832
Online media	46%	N=379	32%	N=263	22%	N=180	100%	N=822
Posters, banners or other signage	32%	N=269	52%	N=435	15%	N=127	100%	N=831
Word of mouth	36%	N=301	49%	N=408	15%	N=126	100%	N=835

Table 54: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=10	0%	N=4	4%	N=30	15%	N=123	80%	N=666	100%	N=833
Purchase goods or services from a business located in Edmonds	0%	N=2	2%	N=13	27%	N=229	53%	N=440	18%	N=150	100%	N=835
Eat at least 5 portions of fruits and vegetables a day	2%	N=19	11%	N=91	28%	N=236	37%	N=307	21%	N=178	100%	N=831
Participate in moderate or vigorous physical activity	2%	N=14	8%	N=70	28%	N=233	38%	N=318	24%	N=199	100%	N=834
Read or watch local news (via television, paper, computer, etc.)	2%	N=20	11%	N=91	21%	N=178	31%	N=257	34%	N=288	100%	N=834
Vote in local elections	5%	N=39	5%	N=39	7%	N=61	18%	N=151	65%	N=546	100%	N=836

Table 55: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=206
Very good	47%	N=391
Good	24%	N=200
Fair	4%	N=32
Poor	1%	N=8
Total	100%	N=836

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Table 56: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=58
Somewhat positive	27%	N=222
Neutral	53%	N=441
Somewhat negative	12%	N=100
Very negative	2%	N=14
Total	100%	N=836

Table 57: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=481
Working part time for pay	12%	N=102
Unemployed, looking for paid work	1%	N=10
Unemployed, not looking for paid work	2%	N=19
Fully retired	27%	N=224
Total	100%	N=835

Table 58: Question D5

Do you work inside the boundaries of Edmonds?	Percent	Number
Yes, outside the home	20%	N=164
Yes, from home	9%	N=76
No	71%	N=578
Total	100%	N=819

Table 59: Question D6

How many years have you lived in Edmonds?	Percent	Number
Less than 2 years	15%	N=128
2 to 5 years	17%	N=142
6 to 10 years	14%	N=118
11 to 20 years	20%	N=168
More than 20 years	34%	N=285
Total	100%	N=841

Table 60: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	65%	N=550
Building with two or more homes (duplex, townhome, apartment or condominium)	34%	N=284
Mobile home	0%	N=1
Other	1%	N=6
Total	100%	N=840

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Table 61: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	28%	N=234
Owned	72%	N=600
Total	100%	N=833

Table 62: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=17
\$300 to \$599 per month	6%	N=50
\$600 to \$999 per month	11%	N=93
\$1,000 to \$1,499 per month	25%	N=204
\$1,500 to \$2,499 per month	35%	N=287
\$2,500 or more per month	20%	N=159
Total	100%	N=809

Table 63: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=575
Yes	31%	N=259
Total	100%	N=834

Table 64: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=563
Yes	32%	N=270
Total	100%	N=832

Table 65: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=34
\$25,000 to \$49,999	17%	N=135
\$50,000 to \$99,999	30%	N=236
\$100,000 to \$149,999	25%	N=196
\$150,000 or more	24%	N=186
Total	100%	N=786

Table 66: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=792
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=32
Total	100%	N=824

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Table 67: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	8%	N=68
Black or African American	2%	N=16
White	89%	N=729
Other	5%	N=39

Total may exceed 100% as respondents could select more than one option.

Table 68: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=14
25 to 34 years	16%	N=136
35 to 44 years	16%	N=129
45 to 54 years	20%	N=166
55 to 64 years	18%	N=148
65 to 74 years	18%	N=145
75 years or older	11%	N=90
Total	100%	N=827

Table 69: Question D16

What is your sex?	Percent	Number
Female	53%	N=442
Male	47%	N=385
Total	100%	N=827

Table 70: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	64%	N=535
Land line	20%	N=163
Both	16%	N=135
Total	100%	N=833

## Appendix B: Benchmark Comparisons

### Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Edmonds chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (cities in the Pacific Northwest with populations between 20,000 and 60,000).

### Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Edmonds’ “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Edmonds’ rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Edmonds’ rating to the benchmark.

In that final column, Edmonds’ results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Edmonds residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as “much higher” or “much lower.”

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

## National Benchmark Comparisons

Table 71: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Edmonds	95%	45	420	Higher
Overall image or reputation of Edmonds	93%	34	316	Higher
Edmonds as a place to live	96%	37	356	Higher
Your neighborhood as a place to live	86%	97	278	Similar
Edmonds as a place to raise children	92%	81	348	Higher
Edmonds as a place to retire	87%	13	327	Higher
Overall appearance of Edmonds	96%	19	324	Higher

Table 72: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Edmonds	91%	102	265	Similar	
	In your neighborhood during the day	92%	165	322	Similar	
	In Edmonds's downtown area during the day	97%	35	274	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	85%	45	179	Similar	
	Availability of paths and walking trails	65%	129	281	Similar	
	Ease of walking in Edmonds	83%	41	260	Higher	
	Ease of travel by bicycle in Edmonds	51%	136	263	Similar	
	Ease of travel by public transportation in Edmonds	41%	74	154	Similar	
	Ease of travel by car in Edmonds	77%	70	270	Similar	
	Ease of public parking	48%	101	147	Similar	
	Traffic flow on major streets	70%	46	320	Higher	
	Natural Environment	Quality of overall natural environment in Edmonds	91%	40	246	Higher
		Cleanliness of Edmonds	94%	22	247	Higher
Air quality		94%	21	225	Higher	
Built Environment	Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems)	72%	50	168	Similar	
	Overall quality of new development in Edmonds	60%	114	255	Similar	
	Availability of affordable quality housing	24%	228	272	Lower	
	Variety of housing options	50%	159	250	Similar	
	Public places where people want to spend time	89%	13	162	Higher	
Economy	Overall economic health of Edmonds	79%	55	174	Similar	
	Vibrant downtown area	81%	13	157	Much higher	
	Overall quality of business and service establishments in Edmonds	79%	39	244	Similar	
	Cost of living in Edmonds	36%	122	171	Similar	
	Shopping opportunities	68%	95	266	Similar	
	Employment opportunities	35%	148	283	Similar	
	Edmonds as a place to visit	91%	20	184	Much higher	
	Edmonds as a place to work	69%	125	325	Similar	
	Recreation and Wellness	Health and wellness opportunities in Edmonds	84%	40	171	Similar
		Availability of affordable quality mental health care	63%	26	148	Higher
Availability of preventive health services		79%	30	208	Higher	
Availability of affordable quality health care		80%	28	232	Higher	
Availability of affordable quality food		78%	42	208	Similar	
Recreational opportunities		74%	86	274	Similar	
Education and	Fitness opportunities (including exercise classes and paths or trails, etc.)	73%	66	163	Similar	
	Overall opportunities for education and enrichment	81%	53	170	Similar	

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Enrichment	Opportunities to participate in religious or spiritual events and activities	87%	24	180	Similar
	Opportunities to attend cultural/arts/music activities	87%	13	263	Much higher
	Adult educational opportunities	78%	28	153	Higher
	K-12 education	86%	80	234	Similar
	Availability of affordable quality child care/preschool	64%	70	228	Similar
Community Engagement	Opportunities to participate in social events and activities	77%	35	230	Higher
	Neighborhoodliness of Edmonds	67%	49	163	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	62%	119	259	Similar
	Opportunities to participate in community matters	73%	56	245	Similar
	Opportunities to volunteer	82%	57	235	Similar

Table 73: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Edmonds	83%	152	406	Similar
Overall customer service by Edmonds employees (police, receptionists, planners, etc.)	83%	130	342	Similar
Value of services for the taxes paid to Edmonds	64%	135	369	Similar
Overall direction that Edmonds is taking	69%	102	292	Similar
Job Edmonds government does at welcoming citizen involvement	61%	96	285	Similar
Overall confidence in Edmonds government	59%	76	171	Similar
Generally acting in the best interest of the community	64%	62	171	Similar
Being honest	68%	60	165	Similar
Treating all residents fairly	63%	67	170	Similar
Services provided by the Federal Government	37%	97	221	Similar

Table 74: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	89%	112	414	Similar
	Fire services	96%	104	339	Similar
	Ambulance or emergency medical services	94%	70	317	Similar
	Crime prevention	72%	179	325	Similar
	Fire prevention and education	81%	130	259	Similar
	Animal control	73%	107	315	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	60%	159	255	Similar
	Traffic enforcement	70%	137	340	Similar
	Street repair	50%	187	387	Similar
	Street cleaning	72%	102	293	Similar
Mobility	Street lighting	74%	46	286	Similar
	Snow removal	59%	177	271	Similar
	Sidewalk maintenance	51%	172	293	Similar
	Traffic signal timing	59%	54	231	Similar
	Bus or transit services	54%	99	198	Similar
Natural Environment	Garbage collection	85%	183	319	Similar
	Recycling	80%	173	330	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	80%	93	243	Similar
	Drinking water	90%	24	309	Higher
	Preservation of natural areas such as open space, farmlands and greenbelts	66%	91	233	Similar
	Edmonds open space	68%	58	155	Similar
	Storm drainage	74%	95	333	Similar
	Sewer services	89%	48	293	Similar
	Power (electric and/or gas) utility	81%	69	146	Similar
	Utility billing	71%	84	151	Similar
	Land use, planning and zoning	49%	144	272	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	49%	197	338	Similar
Built Environment	Cable television	51%	100	173	Similar
Economy	Economic development	58%	105	258	Similar
	City parks	91%	49	301	Similar
	Recreation programs or classes	87%	51	319	Similar
Recreation and Wellness	Recreation centers or facilities	83%	80	255	Similar
	Health services	84%	32	180	Similar
Education and Enrichment	City-sponsored special events	84%	25	186	Similar
	Public library services	90%	73	314	Similar
Community Engagement	Public information services	74%	101	261	Similar

Table 75: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	76%	53	278	Similar
Recommend living in Edmonds to someone who asks	95%	47	253	Similar
Remain in Edmonds for the next five years	91%	26	246	Similar
Contacted Edmonds (in-person, phone, email or web) for help or information	41%	188	284	Similar

Table 76: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Stocked supplies in preparation for an emergency	47%	28	152	Higher
	Did NOT report a crime to the police	76%	104	167	Similar
Safety	Household member was NOT a victim of a crime	87%	157	246	Similar
	Used bus, rail, subway or other public transportation instead of driving	34%	42	137	Similar
	Carpooled with other adults or children instead of driving alone	51%	30	158	Similar
Mobility	Walked or biked instead of driving	69%	39	163	Higher
	Made efforts to conserve water	86%	50	153	Similar
	Made efforts to make your home more energy efficient	73%	127	154	Similar
Natural Environment	Recycle at home	98%	8	229	Higher
	Did NOT observe a code violation or other hazard in Edmonds	63%	36	158	Higher
Built Environment	NOT experiencing housing costs stress	67%	132	224	Similar
Economy	Purchase goods or services from a business located in Edmonds	98%	40	160	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Economy will have positive impact on income	34%	44	226	Similar
	Work inside boundaries of Edmonds	29%	119	160	Lower
Recreation and Wellness	Used Edmonds recreation centers or their services	61%	69	214	Similar
	Visited a neighborhood park or City park	88%	69	246	Similar
	Eat at least 5 portions of fruits and vegetables a day	87%	35	156	Similar
	Participate in moderate or vigorous physical activity	90%	26	159	Similar
	In very good to excellent health	71%	38	159	Similar
	Used Edmonds public libraries or their services	68%	85	215	Similar
Education and Enrichment	Participated in religious or spiritual activities in Edmonds	36%	145	178	Lower
	Attended City-sponsored event	67%	24	163	Higher
Community Engagement	Campaigned or advocated for an issue, cause or candidate	25%	46	149	Similar
	Contacted Edmonds elected officials (in-person, phone, email or web) to express your opinion	18%	71	160	Similar
	Volunteered your time to some group/activity in Edmonds	36%	144	234	Similar
	Participated in a club	25%	122	213	Similar
	Talked to or visited with your immediate neighbors	95%	26	160	Similar
	Done a favor for a neighbor	85%	51	154	Similar
	Attended a local public meeting	20%	118	235	Similar
	Watched (online or on television) a local public meeting	23%	112	199	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	77	161	Similar
	Vote in local elections	91%	19	227	Higher

Communities included in national comparisons

The communities included in Edmonds' comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Asheville city, NC.....	83,393
Airway Heights city, WA.....	6,114	Ashland city, OR.....	20,078
Albany city, OR.....	50,158	Ashland town, VA.....	7,225
Albemarle County, VA.....	98,970	Aspen city, CO.....	6,658
Albert Lea city, MN.....	18,016	Athens-Clarke County.....	115,452
Alexandria city, VA.....	139,966	Auburn city, AL.....	53,380
Algonquin village, IL.....	30,046	Auburn city, WA.....	70,180
Aliso Viejo city, CA.....	47,823	Augusta CCD, GA.....	134,777
Altoona city, IA.....	14,541	Aurora city, CO.....	325,078
American Canyon city, CA.....	19,454	Austin city, TX.....	790,390
Ames city, IA.....	58,965	Bainbridge Island city, WA.....	23,025
Andover CDP, MA.....	8,762	Baltimore city, MD.....	620,961
Ankeny city, IA.....	45,582	Bartonville town, TX.....	1,469
Ann Arbor city, MI.....	113,934	Battle Creek city, MI.....	52,347
Annapolis city, MD.....	38,394	Bay City city, MI.....	34,932
Apache Junction city, AZ.....	35,840	Baytown city, TX.....	71,802
Apple Valley town, CA.....	69,135	Bedford city, TX.....	46,979
Arapahoe County, CO.....	572,003	Bedford town, MA.....	13,320
Arkansas City city, AR.....	366	Bellevue city, WA.....	122,363
Arlington city, TX.....	365,438	Bellingham city, WA.....	80,885
Arlington County, VA.....	207,627	Beltrami County, MN.....	44,442
Arvada city, CO.....	106,433	Benbrook city, TX.....	21,234

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Bend city, OR.....	76,639	Columbus city, WI.....	4,991
Bettendorf city, IA.....	33,217	Commerce City city, CO.....	45,913
Billings city, MT.....	104,170	Concord city, CA.....	122,067
Blaine city, MN.....	57,186	Concord town, MA.....	17,668
Bloomfield Hills city, MI.....	3,869	Coon Rapids city, MN.....	61,476
Bloomington city, MN.....	82,893	Copperas Cove city, TX.....	32,032
Blue Springs city, MO.....	52,575	Coronado city, CA.....	18,912
Boise City city, ID.....	205,671	Corvallis city, OR.....	54,462
Boone County, KY.....	118,811	Creve Coeur city, MO.....	17,833
Boulder city, CO.....	97,385	Cross Roads town, TX.....	1,563
Bowling Green city, KY.....	58,067	Dacono city, CO.....	4,152
Bozeman city, MT.....	37,280	Dade City city, FL.....	6,437
Brentwood city, MO.....	8,055	Dakota County, MN.....	398,552
Brentwood city, TN.....	37,060	Dallas city, OR.....	14,583
Brighton city, CO.....	33,352	Dallas city, TX.....	1,197,816
Brighton city, MI.....	7,444	Danville city, KY.....	16,218
Bristol city, TN.....	26,702	Dardenne Prairie city, MO.....	11,494
Broken Arrow city, OK.....	98,850	Davenport city, IA.....	99,685
Brookfield city, WI.....	37,920	Davidson town, NC.....	10,944
Brookline CDP, MA.....	58,732	Decatur city, GA.....	19,335
Broomfield city, CO.....	55,889	Del Mar city, CA.....	4,161
Brownsburg town, IN.....	21,285	Delaware city, OH.....	34,753
Burien city, WA.....	33,313	Delray Beach city, FL.....	60,522
Burleson city, TX.....	36,690	Denison city, TX.....	22,682
Cabarrus County, NC.....	178,011	Denton city, TX.....	113,383
Cambridge city, MA.....	105,162	Denver city, CO.....	600,158
Cannon Beach city, OR.....	1,690	Derby city, KS.....	22,158
Canton city, SD.....	3,057	Des Moines city, IA.....	203,433
Cape Coral city, FL.....	154,305	Des Peres city, MO.....	8,373
Cape Girardeau city, MO.....	37,941	Destin city, FL.....	12,305
Carlisle borough, PA.....	18,682	Dothan city, AL.....	65,496
Carlsbad city, CA.....	105,328	Douglas County, CO.....	285,465
Carroll city, IA.....	10,103	Dover city, NH.....	29,987
Cartersville city, GA.....	19,731	Dublin city, CA.....	46,036
Cary town, NC.....	135,234	Dublin city, OH.....	41,751
Casper city, WY.....	55,316	Duluth city, MN.....	86,265
Castine town, ME.....	1,366	Duncanville city, TX.....	38,524
Castle Pines North city, CO.....	10,360	Durham city, NC.....	228,330
Castle Rock town, CO.....	48,231	Durham County, NC.....	267,587
Cedar Hill city, TX.....	45,028	Eagle town, CO.....	6,508
Cedar Rapids city, IA.....	126,326	East Baton Rouge Parish, LA.....	440,171
Celina city, TX.....	6,028	East Grand Forks city, MN.....	8,601
Centennial city, CO.....	100,377	East Lansing city, MI.....	48,579
Chambersburg borough, PA.....	20,268	Eau Claire city, WI.....	65,883
Chandler city, AZ.....	236,123	Eden Prairie city, MN.....	60,797
Chandler city, TX.....	2,734	Edgerton city, KS.....	1,671
Chanhassen city, MN.....	22,952	Edgewater city, CO.....	5,170
Chapel Hill town, NC.....	57,233	Edina city, MN.....	47,941
Charlotte city, NC.....	731,424	Edmond city, OK.....	81,405
Charlotte County, FL.....	159,978	Edmonds city, WA.....	39,709
Charlottesville city, VA.....	43,475	El Cerrito city, CA.....	23,549
Chattanooga city, TN.....	167,674	El Dorado County, CA.....	181,058
Chesterfield County, VA.....	316,236	El Paso city, TX.....	649,121
Chippewa Falls city, WI.....	13,661	Elk Grove city, CA.....	153,015
Citrus Heights city, CA.....	83,301	Elk River city, MN.....	22,974
Clackamas County, OR.....	375,992	Elko New Market city, MN.....	4,110
Clarendon Hills village, IL.....	8,427	Elmhurst city, IL.....	44,121
Clayton city, MO.....	15,939	Encinitas city, CA.....	59,518
Clearwater city, FL.....	107,685	Englewood city, CO.....	30,255
Cleveland Heights city, OH.....	46,121	Erie town, CO.....	18,135
Clinton city, SC.....	8,490	Escambia County, FL.....	297,619
Clive city, IA.....	15,447	Estes Park town, CO.....	5,858
Clovis city, CA.....	95,631	Fairview town, TX.....	7,248
College Park city, MD.....	30,413	Farmersville city, TX.....	3,301
College Station city, TX.....	93,857	Farmington Hills city, MI.....	79,740
Colleyville city, TX.....	22,807	Fayetteville city, NC.....	200,564
Collinsville city, IL.....	25,579	Fishers town, IN.....	76,794
Columbia city, MO.....	108,500	Flower Mound town, TX.....	64,669
Columbia city, SC.....	129,272	Forest Grove city, OR.....	21,083
Columbia Falls city, MT.....	4,688	Fort Collins city, CO.....	143,986

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Fort Smith city, AR.....	86,209	Jefferson County, CO.....	534,543
Fort Worth city, TX.....	741,206	Jefferson County, NY.....	116,229
Fountain Hills town, AZ.....	22,489	Johnson City city, TN.....	63,152
Franklin city, TN.....	62,487	Johnston city, IA.....	17,278
Fredericksburg city, VA.....	24,286	Jupiter town, FL.....	55,156
Fremont city, CA.....	214,089	Kansas City city, KS.....	145,786
Friendswood city, TX.....	35,805	Kansas City city, MO.....	459,787
Fruita city, CO.....	12,646	Keizer city, OR.....	36,478
Gahanna city, OH.....	33,248	Kenmore city, WA.....	20,460
Gaithersburg city, MD.....	59,933	Kennedale city, TX.....	6,763
Galveston city, TX.....	47,743	Kennett Square borough, PA.....	6,072
Gardner city, KS.....	19,123	Kettering city, OH.....	56,163
Geneva city, NY.....	13,261	Key West city, FL.....	24,649
Georgetown city, TX.....	47,400	King City city, CA.....	12,874
Gilbert town, AZ.....	208,453	King County, WA.....	1,931,249
Gillette city, WY.....	29,087	Kirkland city, WA.....	48,787
Glendora city, CA.....	50,073	Kirkwood city, MO.....	27,540
Glenview village, IL.....	44,692	Knoxville city, IA.....	7,313
Globe city, AZ.....	7,532	La Mesa city, CA.....	57,065
Golden city, CO.....	18,867	La Plata town, MD.....	8,753
Golden Valley city, MN.....	20,371	La Porte city, TX.....	33,800
Goodyear city, AZ.....	65,275	La Vista city, NE.....	15,758
Grafton village, WI.....	11,459	Lafayette city, CO.....	24,453
Grand Blanc city, MI.....	8,276	Laguna Beach city, CA.....	22,723
Grand Island city, NE.....	48,520	Laguna Hills city, CA.....	30,344
Grants Pass city, OR.....	34,533	Laguna Niguel city, CA.....	62,979
Grass Valley city, CA.....	12,860	Lake Oswego city, OR.....	36,619
Greeley city, CO.....	92,889	Lake Stevens city, WA.....	28,069
Greenville city, NC.....	84,554	Lake Worth city, FL.....	34,910
Greenwich town, CT.....	61,171	Lake Zurich village, IL.....	19,631
Greenwood Village city, CO.....	13,925	Lakeville city, MN.....	55,954
Greer city, SC.....	25,515	Lakewood city, CO.....	142,980
Guilford County, NC.....	488,406	Lakewood city, WA.....	58,163
Gunnison County, CO.....	15,324	Lane County, OR.....	351,715
Hailey city, ID.....	7,960	Lansing city, MI.....	114,297
Haines Borough, AK.....	2,508	Laramie city, WY.....	30,816
Hallandale Beach city, FL.....	37,113	Larimer County, CO.....	299,630
Hamilton city, OH.....	62,477	Las Cruces city, NM.....	97,618
Hanover County, VA.....	99,863	Las Vegas city, NV.....	583,756
Harrisburg city, SD.....	4,089	Lawrence city, KS.....	87,643
Harrisonburg city, VA.....	48,914	Lee's Summit city, MO.....	91,364
Harrisonville city, MO.....	10,019	Lehi city, UT.....	47,407
Hayward city, CA.....	144,186	Lenexa city, KS.....	48,190
Henderson city, NV.....	257,729	Lewis County, NY.....	27,087
Herndon town, VA.....	23,292	Lewiston city, ID.....	31,894
High Point city, NC.....	104,371	Lewisville city, TX.....	95,290
Highland Park city, IL.....	29,763	Libertyville village, IL.....	20,315
Highlands Ranch CDP, CO.....	96,713	Lincoln city, NE.....	258,379
Holland city, MI.....	33,051	Lindsborg city, KS.....	3,458
Honolulu County, HI.....	953,207	Littleton city, CO.....	41,737
Hooksett town, NH.....	13,451	Livermore city, CA.....	80,968
Hopkins city, MN.....	17,591	Lombard village, IL.....	43,165
Hopkinton town, MA.....	14,925	Lone Tree city, CO.....	10,218
Hoquiam city, WA.....	8,726	Long Grove village, IL.....	8,043
Horry County, SC.....	269,291	Longmont city, CO.....	86,270
Hudson city, OH.....	22,262	Longview city, TX.....	80,455
Hudsonville city, MI.....	7,116	Lonsdale city, MN.....	3,674
Huntersville town, NC.....	46,773	Los Alamos County, NM.....	17,950
Hurst city, TX.....	37,337	Louisville city, CO.....	18,376
Hutchinson city, MN.....	14,178	Lynchburg city, VA.....	75,568
Hutto city, TX.....	14,698	Lynnwood city, WA.....	35,836
Hyattsville city, MD.....	17,557	Macomb County, MI.....	840,978
Independence city, MO.....	116,830	Manhattan Beach city, CA.....	35,135
Indian Trail town, NC.....	33,518	Manhattan city, KS.....	52,281
Indianola city, IA.....	14,782	Mankato city, MN.....	39,309
Iowa City city, IA.....	67,862	Maple Grove city, MN.....	61,567
Irving city, TX.....	216,290	Martinez city, CA.....	35,824
Issaquah city, WA.....	30,434	Maryland Heights city, MO.....	27,472
Jackson County, MI.....	160,248	Marysville city, WA.....	60,020
James City County, VA.....	67,009	Matthews town, NC.....	27,198

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McAllen city, TX .....	129,877	Papillion city, NE .....	18,894
McDonough city, GA .....	22,084	Paradise Valley town, AZ .....	12,820
McMinnville city, OR .....	32,187	Park City city, UT .....	7,558
Menlo Park city, CA .....	32,026	Parker town, CO .....	45,297
Mercer Island city, WA .....	22,699	Parkland city, FL .....	23,962
Meridian charter township, MI .....	39,688	Pasadena city, CA .....	137,122
Meridian city, ID .....	75,092	Pasco city, WA .....	59,781
Merriam city, KS .....	11,003	Pasco County, FL .....	464,697
Mesa County, CO .....	146,723	Pearland city, TX .....	91,252
Miami Beach city, FL .....	87,779	Peoria city, AZ .....	154,065
Miami city, FL .....	399,457	Peoria city, IL .....	115,007
Middleton city, WI .....	17,442	Peoria County, IL .....	186,494
Midland city, MI .....	41,863	Pflugerville city, TX .....	46,936
Milford city, DE .....	9,559	Phoenix city, AZ .....	1,445,632
Milton city, GA .....	32,661	Pinehurst village, NC .....	13,124
Minneapolis city, MN .....	382,578	Piqua city, OH .....	20,522
Mission Viejo city, CA .....	93,305	Pitkin County, CO .....	17,148
Modesto city, CA .....	201,165	Plano city, TX .....	259,841
Monterey city, CA .....	27,810	Platte City city, MO .....	4,691
Montgomery County, VA .....	94,392	Plymouth city, MN .....	70,576
Monticello city, UT .....	1,972	Pocatello city, ID .....	54,255
Monument town, CO .....	5,530	Polk County, IA .....	430,640
Mooreville town, NC .....	32,711	Pompano Beach city, FL .....	99,845
Morristown city, TN .....	29,137	Port Orange city, FL .....	56,048
Morrisville town, NC .....	18,576	Portland city, OR .....	583,776
Morro Bay city, CA .....	10,234	Post Falls city, ID .....	27,574
Mountain Village town, CO .....	1,320	Prince William County, VA .....	402,002
Mountlake Terrace city, WA .....	19,909	Prior Lake city, MN .....	22,796
Murphy city, TX .....	17,708	Pueblo city, CO .....	106,595
Naperville city, IL .....	141,853	Purcellville town, VA .....	7,727
Napoleon city, OH .....	8,749	Queen Creek town, AZ .....	26,361
Needham CDP, MA .....	28,886	Radnor township, PA .....	31,531
New Braunfels city, TX .....	57,740	Ramsey city, MN .....	23,668
New Brighton city, MN .....	21,456	Raymond town, ME .....	4,436
New Hanover County, NC .....	202,667	Raymore city, MO .....	19,206
New Orleans city, LA .....	343,829	Redmond city, WA .....	54,144
New Smyrna Beach city, FL .....	22,464	Rehoboth Beach city, DE .....	1,327
Newberg city, OR .....	22,068	Reno city, NV .....	225,221
Newport city, RI .....	24,672	Reston CDP, VA .....	58,404
Newport News city, VA .....	180,719	Richmond city, CA .....	103,701
Newton city, IA .....	15,254	Richmond Heights city, MO .....	8,603
Noblesville city, IN .....	51,969	Rifle city, CO .....	9,172
Nogales city, AZ .....	20,837	Rio Rancho city, NM .....	87,521
Norfolk city, VA .....	242,803	River Falls city, WI .....	15,000
North Port city, FL .....	57,357	Riverside city, CA .....	303,871
North Richland Hills city, TX .....	63,343	Riverside city, MO .....	2,937
Northglenn city, CO .....	35,789	Roanoke County, VA .....	92,376
Novato city, CA .....	51,904	Rochester Hills city, MI .....	70,995
Novi city, MI .....	55,224	Rock Hill city, SC .....	66,154
O'Fallon city, IL .....	28,281	Rockville city, MD .....	61,209
O'Fallon city, MO .....	79,329	Rogers city, MN .....	8,597
Oak Park village, IL .....	51,878	Rolla city, MO .....	19,559
Oakland city, CA .....	390,724	Roselle village, IL .....	22,763
Oakley city, CA .....	35,432	Rosemount city, MN .....	21,874
Ogdensburg city, NY .....	11,128	Rosenberg city, TX .....	30,618
Oklahoma City city, OK .....	579,999	Roseville city, MN .....	33,660
Olathe city, KS .....	125,872	Round Rock city, TX .....	99,887
Old Town city, ME .....	7,840	Royal Oak city, MI .....	57,236
Olmsted County, MN .....	144,248	Saco city, ME .....	18,482
Olympia city, WA .....	46,478	Sahuarita town, AZ .....	25,259
Orland Park village, IL .....	56,767	Salida city, CO .....	5,236
Oshkosh city, WI .....	66,083	Sammamish city, WA .....	45,780
Oshtego charter township, MI .....	21,705	San Anselmo town, CA .....	12,336
Otsego County, MI .....	24,164	San Antonio city, TX .....	1,327,407
Overland Park city, KS .....	173,372	San Carlos city, CA .....	28,406
Oviedo city, FL .....	33,342	San Diego city, CA .....	1,307,402
Paducah city, KY .....	25,024	San Francisco city, CA .....	805,235
Palm Beach Gardens city, FL .....	48,452	San Jose city, CA .....	945,942
Palm Coast city, FL .....	75,180	San Juan County, NM .....	130,044
Palo Alto city, CA .....	64,403	San Marcos city, CA .....	83,781

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San Marcos city, TX.....	44,894	Texarkana city, TX.....	36,411
San Rafael city, CA.....	57,713	The Woodlands CDP, TX.....	93,847
Sanford city, FL.....	53,570	Thornton city, CO.....	118,772
Sangamon County, IL.....	197,465	Thousand Oaks city, CA.....	126,683
Santa Clarita city, CA.....	176,320	Tigard city, OR.....	48,035
Santa Fe County, NM.....	144,170	Tracy city, CA.....	82,922
Santa Monica city, CA.....	89,736	Trinidad CCD, CO.....	12,017
Sarasota County, FL.....	379,448	Tualatin city, OR.....	26,054
Savage city, MN.....	26,911	Tulsa city, OK.....	391,906
Schaumburg village, IL.....	74,227	Twin Falls city, ID.....	44,125
Scott County, MN.....	129,928	Tyler city, TX.....	96,900
Scottsdale city, AZ.....	217,385	Umatilla city, OR.....	6,906
Seaside city, CA.....	33,025	University Park city, TX.....	23,068
SeaTac city, WA.....	26,909	Upper Arlington city, OH.....	33,771
Sevierville city, TN.....	14,807	Urbandale city, IA.....	39,463
Shawnee city, KS.....	62,209	Vail town, CO.....	5,305
Sheboygan city, WI.....	49,288	Vancouver city, WA.....	161,791
Shoreview city, MN.....	25,043	Vernon Hills village, IL.....	25,113
Shorewood city, MN.....	7,307	Vestavia Hills city, AL.....	34,033
Shorewood village, IL.....	15,615	Victoria city, MN.....	7,345
Shorewood village, WI.....	13,162	Vienna town, VA.....	15,687
Sierra Vista city, AZ.....	43,888	Virginia Beach city, VA.....	437,994
Sioux Center city, IA.....	7,048	Wake Forest town, NC.....	30,117
Sioux Falls city, SD.....	153,888	Walnut Creek city, CA.....	64,173
Skokie village, IL.....	64,784	Washington County, MN.....	238,136
Snellville city, GA.....	18,242	Washington town, NH.....	1,123
Snowmass Village town, CO.....	2,826	Watauga city, TX.....	23,497
South Lake Tahoe city, CA.....	21,403	Wauwatosa city, WI.....	46,396
Southborough town, MA.....	9,767	Waverly city, IA.....	9,874
Southlake city, TX.....	26,575	Weddington town, NC.....	9,459
Spokane Valley city, WA.....	89,755	Wentzville city, MO.....	29,070
Spring Hill city, KS.....	5,437	West Carrollton city, OH.....	13,143
Springboro city, OH.....	17,409	West Chester borough, PA.....	18,461
Springfield city, MO.....	159,498	West Des Moines city, IA.....	56,609
Springville city, UT.....	29,466	Western Springs village, IL.....	12,975
St. Augustine city, FL.....	12,975	Westerville city, OH.....	36,120
St. Charles city, IL.....	32,974	Westlake town, TX.....	992
St. Cloud city, FL.....	35,183	Westminster city, CO.....	106,114
St. Cloud city, MN.....	65,842	Weston town, MA.....	11,261
St. Joseph city, MO.....	76,780	Wheat Ridge city, CO.....	30,166
St. Louis County, MN.....	200,226	White House city, TN.....	10,255
St. Louis Park city, MN.....	45,250	Wichita city, KS.....	382,368
Stallings town, NC.....	13,831	Williamsburg city, VA.....	14,068
State College borough, PA.....	42,034	Willowbrook village, IL.....	8,540
Steamboat Springs city, CO.....	12,088	Wilmington city, NC.....	106,476
Sterling Heights city, MI.....	129,699	Wilsonville city, OR.....	19,509
Sugar Grove village, IL.....	8,997	Winchester city, VA.....	26,203
Sugar Land city, TX.....	78,817	Windsor town, CO.....	18,644
Suisun City city, CA.....	28,111	Windsor town, CT.....	29,044
Summit city, NJ.....	21,457	Winnetka village, IL.....	12,187
Summit County, UT.....	36,324	Winston-Salem city, NC.....	229,617
Sunnyvale city, CA.....	140,081	Winter Garden city, FL.....	34,568
Surprise city, AZ.....	117,517	Woodbury city, MN.....	61,961
Suwanee city, GA.....	15,355	Woodland city, CA.....	55,468
Tacoma city, WA.....	198,397	Wrentham town, MA.....	10,955
Takoma Park city, MD.....	16,715	Wyandotte County, KS.....	157,505
Tamarac city, FL.....	60,427	Yakima city, WA.....	91,067
Temecula city, CA.....	100,097	York County, VA.....	65,464
Tempe city, AZ.....	161,719	Yorktown town, IN.....	9,405
Temple city, TX.....	66,102	Yountville city, CA.....	2,933

## Pacific Northwest Communities with Populations 20,000 to 60,000 Benchmark Comparisons

Table 77: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Edmonds	95%	2	12	Higher
Overall image or reputation of Edmonds	93%	1	12	Much higher
Edmonds as a place to live	96%	2	18	Higher
Your neighborhood as a place to live	86%	4	15	Similar
Edmonds as a place to raise children	92%	4	13	Higher
Edmonds as a place to retire	87%	2	13	Much higher
Overall appearance of Edmonds	96%	2	12	Higher

Table 78: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Edmonds	91%	5	9	Similar	
	In your neighborhood during the day	92%	8	15	Similar	
	In Edmonds's downtown area during the day	97%	2	12	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	85%	1	8	Similar	
	Availability of paths and walking trails	65%	7	13	Similar	
	Ease of walking in Edmonds	83%	3	13	Higher	
	Ease of travel by bicycle in Edmonds	51%	8	13	Similar	
	Ease of travel by public transportation in Edmonds	41%	8	10	Similar	
	Ease of travel by car in Edmonds	77%	2	13	Similar	
	Ease of public parking	48%	4	7	Similar	
	Traffic flow on major streets	70%	1	11	Higher	
Natural Environment	Quality of overall natural environment in Edmonds	91%	4	12	Higher	
	Cleanliness of Edmonds	94%	2	12	Higher	
	Air quality	94%	3	12	Higher	
Built Environment	Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems)	72%	2	8	Similar	
	Overall quality of new development in Edmonds	60%	5	12	Similar	
	Availability of affordable quality housing	24%	9	12	Similar	
	Variety of housing options	50%	7	12	Similar	
	Public places where people want to spend time	89%	1	8	Higher	
Economy	Overall economic health of Edmonds	79%	2	8	Higher	
	Vibrant downtown area	81%	2	8	Much higher	
	Overall quality of business and service establishments in Edmonds	79%	2	12	Higher	
	Cost of living in Edmonds	36%	4	8	Similar	
	Shopping opportunities	68%	3	12	Higher	
	Employment opportunities	35%	5	12	Similar	
	Edmonds as a place to visit	91%	2	8	Much higher	
	Edmonds as a place to work	69%	3	13	Similar	
	Recreation and Wellness	Health and wellness opportunities in Edmonds	84%	4	8	Similar
		Availability of affordable quality mental health care	63%	2	8	Similar
		Availability of preventive health services	79%	2	12	Higher
		Availability of affordable quality health care	80%	2	12	Higher
Availability of affordable quality food		78%	2	11	Similar	
Recreational opportunities		74%	5	13	Similar	
Education and	Fitness opportunities (including exercise classes and paths or trails, etc.)	73%	5	8	Similar	
	Overall opportunities for education and enrichment	81%	4	8	Similar	

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Enrichment	Opportunities to participate in religious or spiritual events and activities	87%	3	12	Higher
	Opportunities to attend cultural/arts/music activities	87%	2	12	Much higher
	Adult educational opportunities	78%	3	8	Similar
	K-12 education	86%	6	10	Similar
	Availability of affordable quality child care/preschool	64%	2	12	Similar
Community Engagement	Opportunities to participate in social events and activities	77%	3	12	Higher
	Neighborhoodliness of Edmonds	67%	3	8	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	62%	7	12	Similar
	Opportunities to participate in community matters	73%	5	12	Similar
	Opportunities to volunteer	82%	5	12	Similar

Table 79: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Edmonds	83%	4	15	Similar
Overall customer service by Edmonds employees (police, receptionists, planners, etc.)	83%	7	13	Similar
Value of services for the taxes paid to Edmonds	64%	4	15	Similar
Overall direction that Edmonds is taking	69%	4	15	Similar
Job Edmonds government does at welcoming citizen involvement	61%	4	13	Similar
Overall confidence in Edmonds government	59%	4	8	Similar
Generally acting in the best interest of the community	64%	2	8	Similar
Being honest	68%	3	8	Similar
Treating all residents fairly	63%	2	8	Similar
Services provided by the Federal Government	37%	6	12	Similar

Table 80: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	89%	1	16	Similar
	Fire services	96%	6	14	Similar
	Ambulance or emergency medical services	94%	4	14	Similar
	Crime prevention	72%	6	13	Similar
	Fire prevention and education	81%	7	13	Similar
	Animal control	73%	3	13	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	60%	5	14	Similar
	Traffic enforcement	70%	2	13	Similar
	Street repair	50%	9	18	Similar
	Street cleaning	72%	6	16	Similar
Mobility	Street lighting	74%	3	13	Similar
	Snow removal	59%	3	13	Similar
	Sidewalk maintenance	51%	7	13	Similar
	Traffic signal timing	59%	3	12	Similar
	Bus or transit services	54%	10	11	Similar
Natural Environment	Garbage collection	85%	9	12	Similar
	Recycling	80%	10	14	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	80%	5	11	Similar
	Drinking water	90%	2	14	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	66%	6	12	Similar
	Edmonds open space	68%	5	8	Similar
Built Environment	Storm drainage	74%	3	13	Similar
	Sewer services	89%	5	14	Similar
	Power (electric and/or gas) utility	81%	6	10	Similar
	Utility billing	71%	6	9	Similar
	Land use, planning and zoning	49%	5	15	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	49%	9	16	Similar
	Cable television	51%	8	11	Similar
	Economy	Economic development	58%	2	13
Recreation and Wellness	City parks	91%	4	16	Similar
	Recreation programs or classes	87%	4	17	Similar
	Recreation centers or facilities	83%	4	11	Similar
	Health services	84%	3	11	Similar
Education and Enrichment	City-sponsored special events	84%	2	8	Higher
	Public library services	90%	6	13	Similar
Community Engagement	Public information services	74%	4	11	Similar

Table 81: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	76%	3	12	Higher
Recommend living in Edmonds to someone who asks	95%	1	13	Higher
Remain in Edmonds for the next five years	91%	1	13	Higher
Contacted Edmonds (in-person, phone, email or web) for help or information	41%	7	12	Similar

Table 82: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	47%	4	8	Similar
	Did NOT report a crime to the police	76%	5	8	Similar
	Household member was NOT a victim of a crime	87%	6	13	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	34%	5	8	Similar
	Carpooled with other adults or children instead of driving alone	51%	5	8	Similar
	Walked or biked instead of driving	69%	4	8	Similar
Natural Environment	Made efforts to conserve water	86%	2	8	Similar
	Made efforts to make your home more energy efficient	73%	7	8	Similar
	Recycle at home	98%	2	12	Similar
Built Environment	Did NOT observe a code violation or other hazard in Edmonds	63%	3	8	Similar
	NOT experiencing housing costs stress	67%	6	11	Similar
Economy	Purchase goods or services from a business located in Edmonds	98%	4	8	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Economy will have positive impact on income	34%	3	11	Similar
	Work inside boundaries of Edmonds	29%	8	8	Lower
Recreation and Wellness	Used Edmonds recreation centers or their services	61%	5	10	Similar
	Visited a neighborhood park or City park	88%	7	12	Similar
	Eat at least 5 portions of fruits and vegetables a day	87%	3	8	Similar
	Participate in moderate or vigorous physical activity	90%	4	8	Similar
	In very good to excellent health	71%	3	8	Similar
	Used Edmonds public libraries or their services	68%	8	12	Similar
Education and Enrichment	Participated in religious or spiritual activities in Edmonds	36%	5	11	Similar
	Attended City-sponsored event	67%	3	8	Higher
	Campaigned or advocated for an issue, cause or candidate	25%	4	8	Similar
Community Engagement	Contacted Edmonds elected officials (in-person, phone, email or web) to express your opinion	18%	4	8	Similar
	Volunteered your time to some group/activity in Edmonds	36%	7	12	Similar
	Participated in a club	25%	5	12	Similar
	Talked to or visited with your immediate neighbors	95%	2	8	Similar
	Done a favor for a neighbor	85%	3	8	Similar
	Attended a local public meeting	20%	5	12	Similar
	Watched (online or on television) a local public meeting	23%	6	11	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	3	8	Similar
	Vote in local elections	91%	3	11	Similar

Communities included in Pacific Northwest Communities with Populations 20,000 to 60,000 comparisons

The communities included in Edmonds' custom benchmark comparisons are listed below along with their population according to the 2010 Census.

Albany city, OR.....	50,158	Lake Stevens city, WA.....	28,069
Ashland city, OR.....	20,078	Lakewood city, WA.....	58,163
Bainbridge Island city, WA.....	23,025	Lynnwood city, WA.....	35,836
Burien city, WA.....	33,313	McMinnville city, OR.....	32,187
Corvallis city, OR.....	54,462	Mercer Island city, WA.....	22,699
Edmonds city, WA.....	39,709	Newberg city, OR.....	22,068
Forest Grove city, OR.....	21,083	Olympia city, WA.....	46,478
Grants Pass city, OR.....	34,533	Pasco city, WA.....	59,781
Issaquah city, WA.....	30,434	Redmond city, WA.....	54,144
Keizer city, OR.....	36,478	Sammamish city, WA.....	45,780
Kenmore city, WA.....	20,460	SeaTac city, WA.....	26,909
Kirkland city, WA.....	48,787	Tigard city, OR.....	48,035
Lake Oswego city, OR.....	36,619	Tualatin city, OR.....	26,054

## Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Edmonds funded this research. Please contact Patrick Doherty, Economic Development & Community Services Director of the City of Edmonds at [patrick.doherty@edmondswa.gov](mailto:patrick.doherty@edmondswa.gov) if you have any questions about the survey.

### Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

## Survey Sampling

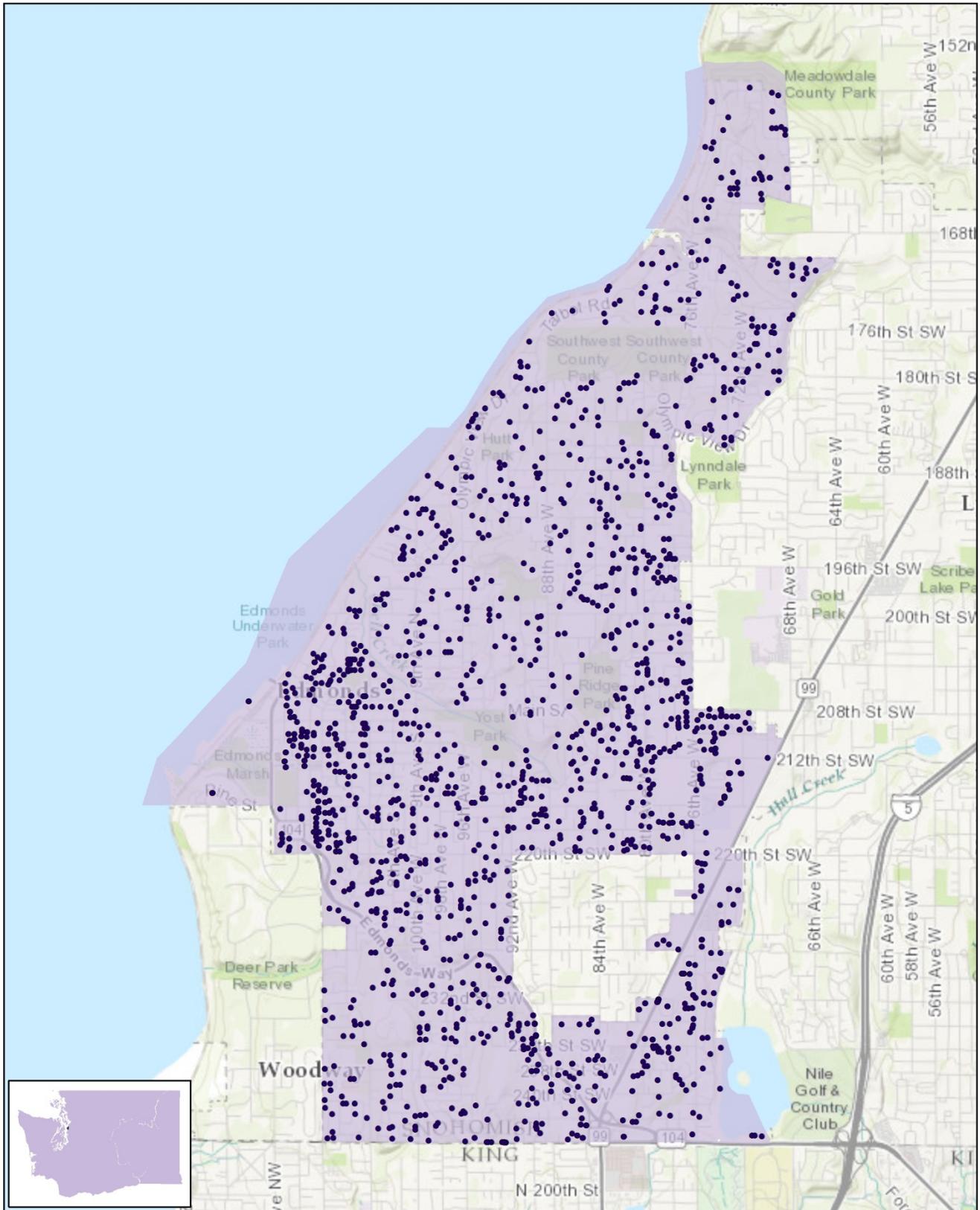
"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Edmonds were eligible to participate in the survey. A list of all households within the zip codes serving Edmonds was purchased based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Edmonds households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Edmonds boundaries were removed from consideration.

To choose the 2,200 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be sampled at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized and posted to the City of Edmonds website. This opt-in survey was identical to the scientific survey and open to all Edmonds residents.

Figure 1: Location of Survey Recipients



**Survey Recipients in Edmonds, WA**

- Survey Recipients

## Survey Administration and Response

Selected households received three mailings, one week apart, beginning on May 27, 2016. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. Both cover letters contained paragraphs in Spanish instructing participants to take the survey online in Spanish. Completed surveys were collected over the following seven weeks.

About 3% of the 2,200 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,125 households that received the survey, 586 completed the survey, providing an overall response rate of 28%. Of the 586 completed surveys, 29 were completed online; all 29 online surveys were completed in English. Additionally, 320 residents completed the online “opt-in” survey, providing a grand total of 906 completed surveys.

## Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>1</sup>

The margin of error for the City of Edmonds survey is no greater than plus or minus three percentage points around any given percent reported for the entire sample (906 completed surveys).

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

## Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

## Survey Data Weighting

The demographic characteristics of the survey sample were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Edmonds. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race, sex and age.

In addition to the demographic variables, the nonscientific open participation data were weighted using a calibration technique that takes into consideration behavioral characteristics of the sample. This calibration technique reduces the differences between the scientific and nonscientific samples by using the scientific data to inform the weighting scheme of the nonscientific sample. An index score was calculated based on respondents’ levels of engagement in the community (e.g., contact with City employees, recreation center use, frequency of volunteering, recycling habits, voting behavior and more). The index scores were categorized (“binned”) into four

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<sup>1</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

equal groups. The “norms” for the categorized index scores were derived from the scientific sample and then included in the weighting scheme of the nonscientific data.

The results of the weighting scheme are presented in the following table.

Table 83: Edmonds, WA 2016 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	31%	13%	28%
Own home	69%	87%	72%
Detached unit	64%	65%	66%
Attached unit	36%	35%	34%
<b>Race and Ethnicity</b>			
White	85%	90%	85%
Not white	15%	10%	15%
Not Hispanic	96%	98%	96%
Hispanic	4%	2%	4%
<b>Sex and Age</b>			
Female	53%	64%	53%
Male	47%	36%	47%
18-34 years of age	21%	5%	18%
35-54 years of age	35%	22%	36%
55+ years of age	43%	72%	46%
Females 18-34	10%	4%	10%
Females 35-54	18%	15%	19%
Females 55+	24%	46%	25%
Males 18-34	11%	2%	9%
Males 35-54	17%	7%	17%
Males 55+	19%	27%	21%

## Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Appendix D: Survey Materials

Dear Edmonds Resident,

Estimado Residente de Edmonds,

It won't take much of your time to make a big difference!

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

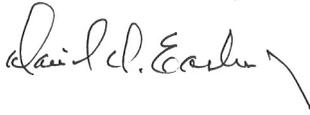
Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

Thank you for helping create a better Edmonds!

¡Gracias por ayudar a crear un Edmonds mejor!

Sincerely,

Atentamente,



David O. Earling  
Mayor/Alcalde

Dear Edmonds Resident,

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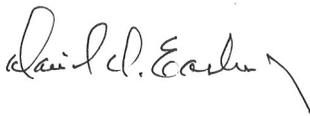
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¡Gracias por ayudar a crear un Edmonds mejor!

Sincerely,

Atentamente,

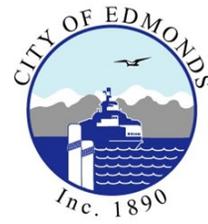


David O. Earling  
Mayor/Alcalde



121 5<sup>th</sup> Avenue North  
Edmonds, WA 98020

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO. 94



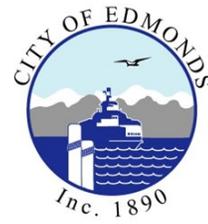
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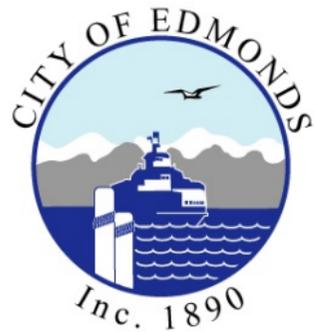
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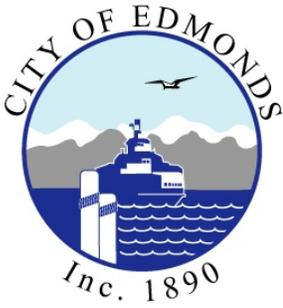
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PAID  
Boulder, CO  
Permit NO.94



# CITY OF EDMONDS

CITY HALL • THIRD FLOOR

121 5<sup>TH</sup> AVENUE NORTH • EDMONDS, WA 98020 • 425.771-0247 • fax 425.771.0252

www.edmondswa.gov

OFFICE OF THE MAYOR

DAVE EARLING

MAYOR

June 2016

Dear City of Edmonds Resident:

Please help us shape the future of Edmonds! You have been selected at random to participate in the 2016 Edmonds Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Edmonds make decisions that affect our City.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

[www.n-r-c.com/survey/edmonds.htm](http://www.n-r-c.com/survey/edmonds.htm)

If you have any questions about the survey please call 425-771-0251.

Thank you for your time and participation!

Sincerely,

David O. Earling  
Mayor/Alcalde

Estimado Residente de la Ciudad de Edmonds:

¡Por favor ayúdenos a moldear el futuro de Edmonds! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Edmonds del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Edmonds tomar decisiones que afectarán a nuestra Ciudad.

**Algunas cosas para recordar:**

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar de un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Si desea completar la encuesta en inglés, puede devolverla por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

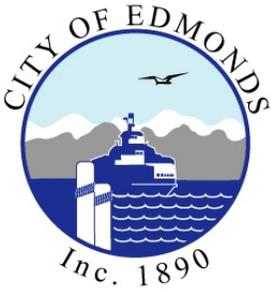
[www.n-r-c.com/survey/edmonds.htm](http://www.n-r-c.com/survey/edmonds.htm)

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al 425-771-0251.

¡Gracias por su tiempo y participación!

Atentamente,



# CITY OF EDMONDS

CITY HALL • THIRD FLOOR

121 5<sup>TH</sup> AVENUE NORTH • EDMONDS, WA 98020 • 425.771-0247 • fax 425.771.0252

www.edmondswa.gov

OFFICE OF THE MAYOR

DAVE EARLING

MAYOR

June 2016

Dear City of Edmonds Resident:

Here's a second chance if you haven't already responded to the 2016 Edmonds Citizen Survey! (If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)

Please help us shape the future of Edmonds! You have been selected at random to participate in the 2016 Edmonds Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Edmonds make decisions that affect our City.

### A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

[www.n-r-c.com/survey/edmonds.htm](http://www.n-r-c.com/survey/edmonds.htm)

If you have any questions about the survey please call 425-771-0251.

Thank you for your time and participation!

Sincerely,

David O. Earling  
Mayor/Alcalde

Estimado Residente de la Ciudad de Edmonds:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Ciudadanos de Edmonds del 2016! (Si usted ya la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)

¡Por favor ayúdenos a moldear el futuro de Edmonds! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Edmonds del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Edmonds tomar decisiones que afectarán a nuestra Ciudad.

### Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar de un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Si desea completar la encuesta en inglés, puede devolverla por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

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Si tiene alguna pregunta sobre la encuesta por favor llame al 425-771-0251.

¡Gracias por su tiempo y participación!

Atentamente,

# The City of Edmonds 2016 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

**1. Please rate each of the following aspects of quality of life in Edmonds:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Edmonds as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Edmonds as a place to raise children.....	1	2	3	4	5
Edmonds as a place to work.....	1	2	3	4	5
Edmonds as a place to visit.....	1	2	3	4	5
Edmonds as a place to retire.....	1	2	3	4	5
The overall quality of life in Edmonds.....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to Edmonds as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Edmonds.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Edmonds.....	1	2	3	4	5
Overall "built environment" of Edmonds (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Edmonds.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Edmonds.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Edmonds.....	1	2	3	4	5

**3. Please indicate how likely or unlikely you are to do each of the following:**

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Edmonds to someone who asks.....	1	2	3	4	5
Remain in Edmonds for the next five years.....	1	2	3	4	5

**4. Please rate how safe or unsafe you feel:**

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Edmonds's downtown area during the day.....	1	2	3	4	5	6

**5. Please rate each of the following characteristics as they relate to Edmonds as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Edmonds.....	1	2	3	4	5
Ease of travel by public transportation in Edmonds.....	1	2	3	4	5
Ease of travel by bicycle in Edmonds.....	1	2	3	4	5
Ease of walking in Edmonds.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Edmonds.....	1	2	3	4	5
Overall appearance of Edmonds.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.).....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5

**6. Please rate each of the following characteristics as they relate to Edmonds as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities.....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Edmonds.....	1	2	3	4	5
Overall quality of business and service establishments in Edmonds.....	1	2	3	4	5
Vibrant downtown area.....	1	2	3	4	5
Overall quality of new development in Edmonds.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5
Neighborliness of residents in Edmonds.....	1	2	3	4	5

**7. Please indicate whether or not you have done each of the following in the last 12 months.**

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water.....	1	2
Made efforts to make your home more energy efficient.....	1	2
Observed a code violation or other hazard in Edmonds (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Edmonds.....	1	2
Reported a crime to the police in Edmonds.....	1	2
Stocked supplies in preparation for an emergency.....	1	2
Campaigned or advocated for an issue, cause or candidate.....	1	2
Contacted the City of Edmonds (in-person, phone, email or web) for help or information.....	1	2
Contacted Edmonds elected officials (in-person, phone, email or web) to express your opinion.....	1	2

**8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Edmonds?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Edmonds recreation centers or their services.....	1	2	3	4
Visited a neighborhood park or City park.....	1	2	3	4
Used Edmonds public libraries or their services.....	1	2	3	4
Participated in religious or spiritual activities in Edmonds.....	1	2	3	4
Attended a City-sponsored event.....	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving.....	1	2	3	4
Volunteered your time to some group/activity in Edmonds.....	1	2	3	4
Participated in a club.....	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4

**9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting.....	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting.....	1	2	3	4

# The City of Edmonds 2016 Citizen Survey

## 10. Please rate the quality of each of the following services in Edmonds:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police/Sheriff services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services .....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement .....	1	2	3	4	5
Street repair .....	1	2	3	4	5
Street cleaning .....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal .....	1	2	3	4	5
Sidewalk maintenance .....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Recycling .....	1	2	3	4	5
Yard waste pick-up .....	1	2	3	4	5
Storm drainage .....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services .....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities .....	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) .....	1	2	3	4	5
Animal control .....	1	2	3	4	5
Economic development .....	1	2	3	4	5
Health services .....	1	2	3	4	5
Public library services .....	1	2	3	4	5
Public information services .....	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Edmonds open space .....	1	2	3	4	5
City-sponsored special events .....	1	2	3	4	5
Overall customer service by Edmonds employees (police, receptionists, planners, etc.).....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Edmonds .....	1	2	3	4	5
The Federal Government .....	1	2	3	4	5

## 12. Please rate the following categories of Edmonds government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Edmonds .....	1	2	3	4	5
The overall direction that Edmonds is taking.....	1	2	3	4	5
The job Edmonds government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Edmonds government .....	1	2	3	4	5
Generally acting in the best interest of the community .....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly .....	1	2	3	4	5

**13. Please rate how important, if at all, you think it is for the Edmonds community to focus on each of the following in the coming two years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Edmonds .....	1	2	3	4
Overall ease of getting to the places you usually have to visit .....	1	2	3	4
Quality of overall natural environment in Edmonds .....	1	2	3	4
Overall “built environment” of Edmonds (including overall design, buildings, parks and transportation systems) .....	1	2	3	4
Health and wellness opportunities in Edmonds .....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Edmonds.....	1	2	3	4
Sense of community .....	1	2	3	4

**14. How likely or unlikely would you be to support increased local public funding for the following transportation-related services in Edmonds:**

	<i>Strongly support</i>	<i>Somewhat support</i>	<i>Somewhat oppose</i>	<i>Strongly oppose</i>	<i>Don't know</i>
Repair and/or maintenance of City streets .....	1	2	3	4	5
Construction of new sidewalks .....	1	2	3	4	5
Repair/replacement of existing sidewalks.....	1	2	3	4	5
Expansion of bicycle facilities.....	1	2	3	4	5

**15. How likely or unlikely would you be to support increased local public funding for the following parks and recreation-related services in Edmonds:**

	<i>Strongly support</i>	<i>Somewhat support</i>	<i>Somewhat oppose</i>	<i>Strongly oppose</i>	<i>Don't know</i>
Upgrading maintenance levels of existing parks .....	1	2	3	4	5
Upgrading Frances Anderson Center .....	1	2	3	4	5
Capital projects such as Civic Field, Marina Beach Park, etc. ....	1	2	3	4	5
Acquisition of parkland, beachfront.....	1	2	3	4	5

**16. Please indicate whether or not you currently experience discrimination in Edmonds based on your:**

	<i>No</i>	<i>Yes</i>
Age.....	1	2
Gender.....	1	2
Race.....	1	2
National origin.....	1	2
Religion.....	1	2
Disability.....	1	2
Sexual orientation or gender identity.....	1	2

**17. How likely or unlikely would you be to support increased funding to enhance the following Edmonds Police-related services:**

	<i>Strongly support</i>	<i>Somewhat support</i>	<i>Somewhat oppose</i>	<i>Strongly oppose</i>	<i>Don't know</i>
Increased patrol presence for crime deterrence, detection and apprehension.....	1	2	3	4	5
Traffic enforcement. ....	1	2	3	4	5
Crime prevention services.....	1	2	3	4	5
24-hour coverage at Police Department front counter .....	1	2	3	4	5
Youth Services programs (High School Resource Officer, DARE, GREAT, etc.).....	1	2	3	4	5
Crime analysis.....	1	2	3	4	5
Domestic Violence Services.....	1	2	3	4	5

**18. Rate how much the following are regular sources of information for you about City functions, activities, programs and events through the following channels:**

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Printed media (newspaper, magazine, etc.).....	1	2	3
City website or Facebook page .....	1	2	3
Online media .....	1	2	3
Posters, banners or other signage.....	1	2	3
Word of mouth .....	1	2	3

# The City of Edmonds 2016 Citizen Survey

**Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.**

**D1. How often, if at all, do you do each of the following, considering all of the times you could?**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home.....	1	2	3	4	5
Purchase goods or services from a business located in Edmonds.....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day.....	1	2	3	4	5
Participate in moderate or vigorous physical activity.....	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.).....	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

**D2. Would you say that in general your health is:**

- Excellent     
  Very good     
  Good     
  Fair     
  Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**

- Very positive     
  Somewhat positive     
  Neutral     
  Somewhat negative     
  Very negative

**D4. What is your employment status?**

- Working full time for pay  
 Working part time for pay  
 Unemployed, looking for paid work  
 Unemployed, not looking for paid work  
 Fully retired

**D5. Do you work inside the boundaries of Edmonds?**

- Yes, outside the home  
 Yes, from home  
 No

**D6. How many years have you lived in Edmonds?**

- Less than 2 years       11-20 years  
 2-5 years       More than 20 years  
 6-10 years

**D7. Which best describes the building you live in?**

- One family house detached from any other houses  
 Building with two or more homes (duplex, townhome, apartment or condominium)  
 Mobile home  
 Other

**D8. Is this house, apartment or mobile home...**

- Rented  
 Owned

**D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**

- Less than \$300 per month  
 \$300 to \$599 per month  
 \$600 to \$999 per month  
 \$1,000 to \$1,499 per month  
 \$1,500 to \$2,499 per month  
 \$2,500 or more per month

**D10. Do any children 17 or under live in your household?**

- No       Yes

**D11. Are you or any other members of your household aged 65 or older?**

- No       Yes

**D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000  
 \$25,000 to \$49,999  
 \$50,000 to \$99,999  
 \$100,000 to \$149,999  
 \$150,000 or more

**Please respond to both questions D13 and D14:**

**D13. Are you Spanish, Hispanic or Latino?**

- No, not Spanish, Hispanic or Latino  
 Yes, I consider myself to be Spanish, Hispanic or Latino

**D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian, Asian Indian or Pacific Islander  
 Black or African American  
 White  
 Other

**D15. In which category is your age?**

- 18-24 years       55-64 years  
 25-34 years       65-74 years  
 35-44 years       75 years or older  
 45-54 years

**D16. What is your sex?**

- Female       Male

**D17. Do you consider a cell phone or land line your primary telephone number?**

- Cell       Land line       Both

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**